CHIEF EXECUTIVE REPORT

MAIN ISSUES:

APPOINTMENT OF NEW CHIEF OPERATING OFFICER

Andy Hyett has been appointed as our new Chief Operating Officer. Andy has a wide range of NHS experience and is currently Deputy Chief Operating Officer at University Hospital Southampton NHS Foundation Trust. He started his career as a biomedical scientist at Dorset County Hospital in the 1990s and moved into NHS management in Winchester. He continued to progress his career through senior management positions with Portsmouth Hospitals NHS Trust and then University Hospital Southampton NHS Foundation Trust. Andy will start in his new role in Salisbury on 13 April 2015.

SIGN UP TO SAFETY

Safety continues to remain a high priority for us and, as part of our ongoing commitment in this area, we have joined the national Sign Up To Safety Campaign which aims to halve avoidable harm within the NHS over the next three years. This involves signing up to five pledges which strengthen patient safety under the following headings, together with a number of actions that complement our Trust strategy and priorities. The headings are:

- Put patient safety first
- Continually learn
- Honesty
- Collaborate
- Support

This builds on the fantastic work that has been undertaken as part of the South West Programme over the last five years. The details of all our pledges are now published on our website.

ADULT COMMUNITY SERVICES

In April 2011 the management of adult community services was transferred to the Great Western Hospital NHS Foundation Trust following a tendering exercise held by NHS Wiltshire. This contract will now end in 2016, and there is the potential for flexibility and a real opportunity to develop more innovative and better care pathways with primary care. We have decided to work together with Great Western Hospital and Royal United Hospitals in Bath on a joint bid to create a new model for adult community services across Wiltshire. The aim is to increase integration across hospital and community settings and deliver care that focuses on the needs of patients, rather than those of individual organisations and wider engagement with staff will be taking place over the coming months.

PRAISE FOR NHS STAFF AND PATIENTS DURING WINTER PRESSURES

The Trust Board and Governors took the opportunity to thank staff publicly through the local media for responding so positively to the recent pressure on hospital services and to remind people of how best to access health services over the winter. Emergency attendances remained quite high and the hospital saw an increase in the number of people with serious and complex conditions coming through its Medical Assessment Unit who needed to be admitted to hospital. While we have been working closely with colleagues in the community and in social care to ease the
pressure on hospital services it was important to praise our staff who have worked tirelessly to provide the very best care that they can for their patients and to thank local people who have been very understanding and thought very carefully about the best use of NHS services this winter.

**IMPROVEMENTS TO RADNOR WARD**

We have made major changes to the layout and decoration on Radnor Ward following a £1.2 million investment in intensive care facilities. This includes £300,000 left by a former patient in her Will to the Stars Appeal which has provided additional state-of-the-art equipment. As part of the improvements the ward has been expanded and refurbished using space, light and “spring” colours in the design to provide a calm, sensitive and therapeutic environment for patients and more comforting surroundings for relatives and carers. There are now four new side rooms which make it easier for the clinical management of patients and new quiet room has also been created so that relatives and carers can spend time away from the bedside for reflection, with a separate family room, social area and kitchen which is important where people need to spend long periods on the ward with their loved ones.

**PREVENT - COUNTER TERRORISM PROGRAMME**

All NHS Trusts are involved with the ‘Prevent’ element of the Government’s counter-terrorism strategy, which aims to stop people from being drawn into terrorism. It is possible that healthcare professionals could come into contact and treat people who are vulnerable to radicalisation and Prevent is about safeguarding individuals from exploitation. Our challenge here is to recognise signs that someone is being drawn into terrorism, be aware of the support available and have the confidence to seek advice or refer for further support. Referrals are made to the Channel programme which is a multi-agency programme that provides bespoke support to children and adults who have been identified as at risk from any form of radicalisation and the Trust will be providing training for key staff through a series of workshops over the coming months.

**POSITIVE ENVIRONMENTAL HEALTH INSPECTION**

In addition to the local authority inspection, each year the Trust commissions an independent Environmental Health inspection of its catering facilities and ward kitchens. This year’s unannounced inspection included the Main Kitchen, Springs Restaurant, Hedgerows and some ward kitchens and covered food production processes, cleaning, training and personal hygiene practices. In his feedback the Environmental Health Officer noted that the Trust is achieving a very high standard, comparable with the best practice observed within the NHS this year, providing our staff, patients and visitors with an excellent independent assurance of our management controls for food production and delivery.

**ACTION REQUIRED BY THE BOARD:**

To note the report of the Chief Executive.

**ATTACHMENT/S AVAILABLE TO VIEW ON WEBSITE:**

n/a

**AUTHOR:** Peter Hill  
**TITLE:** Chief Executive