



If you need this information in another language or medium (audio, large print, etc) please contact Customer Care on 0800 374 208 or send an email to: [customercare@salisbury.nhs.uk](mailto:customercare@salisbury.nhs.uk)

You are entitled to a copy of any letter we write about you. Please ask if you want one when you come to the hospital.

If you are unhappy with the advice you have been given by your GP, consultant, or another healthcare professional, you may ask for a second (or further) opinion.

The evidence used in the preparation of this leaflet is available on request. Please email: [patient.information@salisbury.nhs.uk](mailto:patient.information@salisbury.nhs.uk) if you would like a reference list.

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Role: Nurse  
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## Accessible Information

This leaflet is about the different ways we can give you information.



We want to make sure you can easily get information that you can understand.

We can give you information in different ways and languages.

### How you can get information

You can come and see us in the Customer Care Department.

We are on level 2 in the Nunton Unit at Salisbury District Hospital.



You can call us on 0800 374208

You can write to us at:

Customer Care  
Salisbury District Hospital  
Salisbury, SP2 8BJ



You can send an email to us at:

[Customercare@salisbury.nhs.uk](mailto:Customercare@salisbury.nhs.uk)



## Other languages

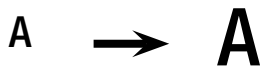


We can use a telephone translation service if you want to talk to us in a language other than English.

If you have an appointment here we can arrange for an interpreter to come.

We can translate written information into other languages. This takes about 1 week.

## Other formats



We can print information for you in a larger print size.



We can email you information so your computer can read it out to you.



We can provide information in Braille. This takes about 2 weeks.



We can also give spoken information for you to listen to. This also takes about 2 weeks.



We can arrange for a signer to come to an appointment if you let us know in advance.



We can give you information in other accessible formats, such as Easy Read (like this leaflet).