

## **Trauma and Orthopaedic Outpatient Department** **The Fracture Clinic (1 of 2)**



If you need your information in another language or medium (audio, large print, etc) please contact Customer Care on 0800 374 208 or send an email to: [customer care@salisbury.nhs.uk](mailto:customer care@salisbury.nhs.uk)

You are entitled to a copy of any letter we write about you. Please ask if you want one when you come to the hospital.

If you are unhappy with the advice you have been given by your GP, consultant, or another healthcare professional, you may ask for a second (or further) opinion.

The evidence used in the preparation of this leaflet is available on request. Please email: [patient.information@salisbury.nhs.uk](mailto:patient.information@salisbury.nhs.uk) if you would like a reference list.

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Welcome to the Trauma and Orthopaedic Outpatient Department at Salisbury District Hospital.

There are 12 Orthopaedic Consultants:

- Mr Barham
- Mr Evans
- Mr Sampalli
- Mr Chapple
- Mr Jacobs
- Mr Shergill
- Mr Dabke
- Mr Pettit
- Mr Vachtsevanos
- Mr Elmorsy
- Mr Rauh
- Mr Veitch

Eight of the Consultants hold weekly Fracture clinics.

There are normally 2 doctors present at each clinic – the consultant and the registrar and patients are divided between them. It is possible you may not be seen by the consultant at each visit, but you will be seen by a member of the team. The names of the consultants that are in clinic are shown on the TV screen in the waiting area.

### **Fracture Clinic**

When you arrive before you take a seat in the waiting area please report to reception (located just outside the clinic) or use the self check-in machine. All patients are seen in order of their appointment time.

You may need your plaster cast removing and/or X-rays taken before seeing the doctor. If this is the case, the reception team or check-in machine will direct you to an X-ray, or a member of the team will call you in to the plaster room. If you have had an X-Ray or plaster removed there may be some delay before you see the doctor. If you do not need your plaster removing or an X-ray, you will be called to see the doctor.

Sometimes members of the team in the clinic may be called to an emergency which may delay the clinic. Any delays will be displayed on the TV screen in the waiting area. If you have not been seen in 30 minutes and there is no delay displayed on the screen, please speak to a member of the team.

If the clinic is running late you may be able to leave the department for refreshments but please inform a member of the team.

When you have been seen by the doctor you may need to have a new cast applied. A member of the team will call you to the plaster room as soon as possible. Putting on a cast takes skill and time and we ask you to be patient whilst waiting to be seen.

**Telephone: 01722 336262**  
**Ext 3272 (Main Reception)**  
**Ext 4139 (Plaster Room)**  
**Ext 2441 (Sister)**

Before you leave the clinic the doctor will tell you what the plan for your care is. You may need to go to another department within the hospital, for example to have a special X-ray or to physiotherapy. When you are ready to leave the clinic you will be asked to report to the reception desk to book your next appointment if this is in the next 6 weeks. Otherwise your follow-up appointment will be sent in the post.

## If you get have a problem with your cast

If you have had a cast applied and you have a problem before your next appointment, please telephone the plaster room on 01722 429139, between 9am and 5pm Monday to Friday and ask to speak to one of the plaster room team. An answer phone will take a message if there is nobody in the clinic when you call.

In an emergency or out-of-hours, contact your GP, call NHS 111 or go to your nearest Emergency Department.

## Other information

You should always bring your appointment letter with you.

The department is very busy, with more than one clinic running at any one time. We do try to run the clinics as smoothly and efficiently as possible, and your cooperation with the guidance above will be much appreciated.

If you have any queries regarding your visit please ring 01722 336262 extension 5441 and we will be pleased to help.

## Fracture Clinics

Monday AM	Mr Pettit
Monday PM	Mr Jacobs
Tuesday AM	Mr Shergill
Tuesday PM	Mr Vachtsevanos
Wednesday AM	Mr. Veitch
Wednesday PM	Mr Sampalli
Thursday AM	Mr Rauh
Thursday PM	Mr Elmorsy
Friday AM	Mr Sampalli

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