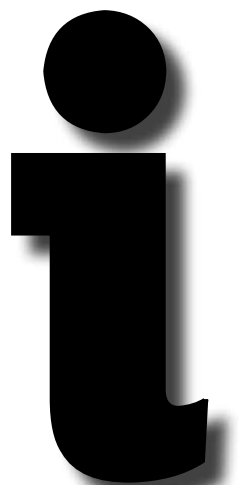


Orthotic Insole and Footwear allowances



During your appointment there is often a lot to take in and sometimes it can be difficult to remember everything.

There are not infinite resources to provide unlimited items to patients so to ensure fairness there are agreed allowances per patient.

Please see below a list of the NHS allowances for both adults and children. In some specific circumstances this list might differ depending on what your GP or Consultant has referred you for.

If you need your information in another language or medium (audio, large print, etc) please contact Customer Care on 0800 374 208 or send an email to: customer care@salisbury.nhs.uk

Insoles: 2 x pairs in total (adult).
1 x pair in total (child).

Footwear: 2 x pairs of footwear (adult).
1 x pair in total (child).

Refurbishment and repairs are possible but this may be at a cost to the individual.

Spare liners and pads for TLSOs (thoracolumbosacral orthosis), hard collars, soft collars, AFOs (ankle foot orthosis) and corsets, can be provided for hygiene reasons dependent on the type of brace.

You are entitled to a copy of any letter we write about you. Please ask if you want one when you come to the hospital.

Please complete The Friends & Family Test to tell us about your experience at: www.salisbury.nhs.uk/FriendsFamily or download our App from the Apple App store or Google Play Store.

The evidence used in the preparation of this leaflet is available on request. Please email: patient.information@salisbury.nhs.uk if you would like a reference list.

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