



If you need your information in another language or medium (audio, large print, etc) please contact Customer Care on 0800 374 208 or send an email to: [customer care@salisbury.nhs.uk](mailto:customer care@salisbury.nhs.uk)

You are entitled to a copy of any letter we write about you. Please ask if you want one when you come to the hospital.

Please complete The Friends & Family Test to tell us about your experience at: [www.salisbury.nhs.uk/FriendsFamily](http://www.salisbury.nhs.uk/FriendsFamily) or download our App from the Apple App store or Google Play Store.

The evidence used in the preparation of this leaflet is available on request. Please email: [patient.information@salisbury.nhs.uk](mailto:patient.information@salisbury.nhs.uk) if you would like a reference list.

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## **The single stop surgery service** (page 1 of 2)

Your GP has asked us to see you at our single-stop surgery service. We will therefore contact you by telephone for an assessment at the time that was given to you when the appointment was booked.

At this time we will either give you the details of our website or send you written information depending on your preference.

### **Before coming to hospital**

- Read the information leaflet relevant to the condition you have. You may find it helpful to print this out for a more detailed look. You may also wish to look at the operation video.
- Read through the symptom form, fill it in and return to us as soon as possible (see address on the following page)
- Fill in the Medical Assessment form, complete and return to us as soon as possible.
- Read the relevant consent form and read carefully about the risks of the procedure. Print out the consent form, and then sign in the appropriate place. Bring this form with you when you come to hospital.
- Optional - fill in the pre-operative questionnaire. This gives us information on how well our information leaflet has served its purpose and how much your condition affects your quality of life.
- Optional - We will ask you to fill in a similar questionnaire around three months after the operation. This is vital for us to be able to monitor our results and thereby continue to provide an excellent service.
- Look at the information leaflet to give you details on coming into the Day Surgery Unit, or the in-patient admission leaflet as appropriate for you.
- Look at the patient discharge information leaflet.

Once we have received all of this information we will confirm with you a date for your operation.

### **Check list for coming into hospital**

- If your operation is scheduled for the morning you must have nothing to eat or drink after 6am.
- if your operation is scheduled for the afternoon you should have

nothing to eat or drink after 11am on the morning of your operation.

- Please bring an overnight bag with you in case you need to be admitted to hospital overnight.
- You should arrange for someone to bring you into hospital and take you home and keep an eye on you overnight.

## **The operation**

On the day of surgery we will check your symptoms and perform the operation. Rarely, we may decide that it is not sensible to proceed with the operation as planned and make alternative arrangements.

We will telephone you a few days after the operation to check on your progress and answer any questions you may have.

Please feel free to contact us either by telephone or e-mail if you have any problems relating to the operation.

## **Contact address**

Please use the following address when returning your paperwork:

One Stop Surgery Coordinator  
General Surgery  
Block 64  
Salisbury District Hospital  
Salisbury  
SP2 8BJ