



Virtual Fracture Clinic Team

Phone 01722 336262 Ext 2441

**Incoming calls and
messages checked Mon/
Wed 1.30pm – 5pm**

And Friday 8am – 1pm

Email: sft.salisbury.vfc@nhs.net

Email is for administration queries only. Please
do not send clinical queries.

Salisbury NHS Foundation Trust

information

Author: Katharine Wilcocks

Role: Advanced Clinical Practitioner Physiotherapist, Orthopaedics

Date written: June 2017

Review date: June 2018

Version: 1.0

Code: PI1456

If you need your information in another language or medium (audio, large print, etc) please contact the Customer Care Team on 0800 374208 or email: customer.care@salisbury.nhs.uk

You are entitled to a copy of any letter we write about you. Please ask if you want one when you come to the hospital.

The Friends and Family Test - Please complete The Friends and Family Test to tell us about your experience at www.salisbury.nhs.uk/FriendsFamily or download our app to your smartphone from the Apple App Store and the Google Play Store.

The evidence used in the preparation of this leaflet is available on request. Please email patient.information@salisbury.nhs.uk if you would like a reference list.

Why have I been referred to Virtual Fracture Clinic?

Following your visit to the Emergency Department you have been referred for a specialist orthopaedic review.

What is Virtual Fracture Clinic?

Virtual Fracture Clinic is a Consultant-led service that reviews all patients referred to Orthopaedic outpatients following an accident. Your case will be reviewed by an Orthopaedic Consultant and Specialist Physiotherapist. This makes sure that your injury is reviewed and plans for your care put in place in good time.

What happens next?

You will be contacted within 4 days to discuss your individual management plan and arrange any follow-up that may be needed. You will be contacted any time between 1pm and 5pm Monday and Wednesday, or 9am and 1pm on Fridays.

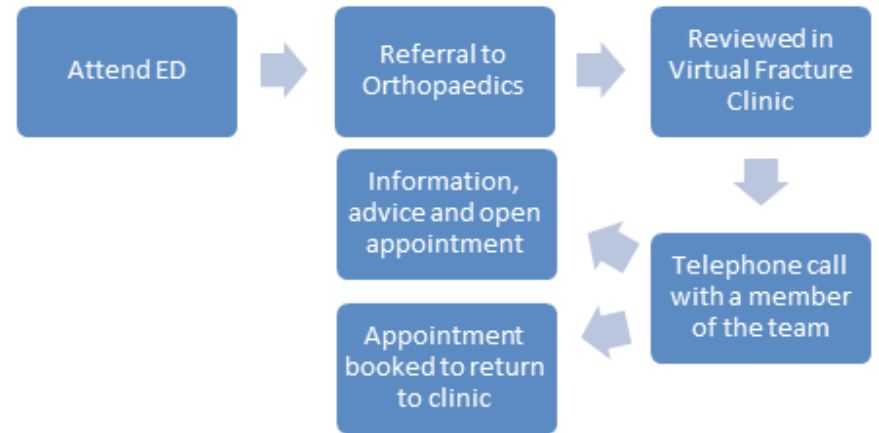
Following a Bank Holiday, you will be contacted on the Tuesday morning between 9am and 5pm.

Do I need to do anything?

The Team will contact you. Please ensure that the hospital has your correct contact details before you leave the Emergency Department and that you are available to receive this call from a withheld number.

If you do not receive a phone call within the time frame, please contact us on the number or email on the front of this leaflet.

Virtual Fracture Clinic Process



Please use this space to jot down any queries you have about your injury/the plan for your care
