

Clinical Risk Group
Risk Management Report Card

1. Process for Quality Improvement - by Incident date																	
Category	Apr	May	Jun	Q1 Total	Jul	Aug	Sep	Q2 Total	Oct	Nov	Dec	Q3 Total	Jan	Feb	Mar	Q4 Total	2017/2018
Total reported	595	655	631	1881	609	728	636	1973	557	616	612	1785	602	553	542	1697	7336
Major/Catastrophic	1	4	2	7	2	2	0	4	2	3	5	10	2	3	5	10	31
Near Miss	21	34	30	85	50	76	76	202	70	105	95	270	104	101	107	312	869
New Clinical Reviews / Non-Clinical Reviews (date commissioned)	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	2
New Serious Incident Inquiries (date commissioned)	1	4	2	7	1	0	3	4	1	1	0	2	3	4	5	12	25
Category	Apr	May	Jun	Q1 Total	Jul	Aug	Sep	Q2 Total	Oct	Nov	Dec	Q3 Total	Jan	Feb	Mar	Q4 Total	2017/2018
Access, Appointment, Admission, Transfer, Discharge	59	79	54	192	57	60	64	181	51	67	50	168	58	45	45	148	689
Admission	4	4	1	9	5	4	8	17	11	14	8	33	10	9	5	24	83
Appointment	33	42	27	102	28	24	28	80	15	26	10	51	16	12	16	44	277
Discharge	14	15	13	42	14	14	15	43	17	13	18	48	19	13	12	44	177
Patient's case notes or records	0	1	0	1	1	0	1	2	0	0	0	0	0	1	0	1	4
Transfer	8	17	13	38	9	18	12	39	8	14	14	36	13	10	12	35	148
Abusive, violent, disruptive or self-harming behaviour	8	14	17	39	23	19	16	58	20	20	7	47	19	11	17	47	191
Abuse by the staff to the patient	0	0	0	0	1	2	1	4	0	1	0	1	0	0	0	0	5
Abuse etc of Staff by patients	7	11	14	32	12	15	9	36	16	10	5	31	9	7	8	24	123
Abuse - other	1	1	1	3	3	1	2	6	1	5	1	7	5	2	2	9	25
Abuse etc of patient by patient	0	1	0	1	1	0	1	2	0	0	0	0	3	0	5	8	11
Self-harm during 24-hour care	0	1	0	1	2	0	2	4	1	2	0	3	1	1	2	4	12
Self harm in primary care, or not during 24-hour care	0	0	0	0	0	0	0	0	1	1	0	2	0	0	0	0	2
Abuse of staff by other staff	0	0	2	2	4	1	1	6	1	1	1	3	1	1	0	2	13
Accident that may result in personal injury	153	139	126	418	128	166	122	416	120	139	111	370	120	134	126	380	1584
Slips, trips, falls and collisions	128	118	108	354	107	146	104	357	98	114	94	306	100	115	116	331	1348
Exposure to electricity, hazardous substance, infection etc	10	8	4	22	4	4	4	12	9	5	6	20	8	6	3	17	71
Lifting accidents	4	2	6	12	8	1	1	10	4	5	2	11	3	2	2	7	40
Accident caused by some other means	3	4	3	10	1	8	2	11	3	4	2	9	6	3	1	10	40
Needlestick injury or other incident connected with Sharps	8	7	5	20	8	7	11	26	6	11	7	24	3	8	4	15	85
Anaesthesia	0	2	0	2	0	0	2	2	1	0	0	1	1	0	1	2	7
Equipment related	0	2	0	2	0	0	2	2	0	0	0	0	0	0	0	0	4
Injury or damage connected with Anaesthesia	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1
Respiratory factor	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	1	2
Clinical assessment (investigations, images and lab tests)	31	21	38	90	40	41	36	117	35	37	44	116	27	28	32	87	410
Administration of assessment	2	1	1	4	0	7	8	15	2	4	4	10	2	2	1	5	34
Images for diagnosis (scan / x-ray)	4	6	3	13	8	12	3	23	7	8	9	24	8	5	3	16	76
Laboratory investigations	25	14	33	72	31	20	22	73	24	24	30	78	16	20	28	64	287
Assessment - other	0	0	0	0	1	2	0	3	1	1	0	2	1	1	0	2	7
Patient's case notes or records	0	0	1	1	0	0	3	3	1	0	1	2	0	0	0	0	6

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Category	Apr	May	Jun	Q1 Total	Jul	Aug	Sep	Q2 Total	Oct	Nov	Dec	Q3 Total	Jan	Feb	Mar	Q4 Total	2017/2018
Consent, Confidentiality or Communication	29	40	34	103	26	30	34	90	25	21	31	77	31	21	34	86	356
Communication between staff, teams or departments	14	23	13	50	15	13	11	39	10	16	16	42	8	9	13	30	161
Communication with the patient (other than consent issues)	2	2	5	9	2	5	3	10	0	0	1	1	5	2	3	10	30
Confidentiality of information	13	15	14	42	7	9	19	35	15	4	13	32	18	8	13	39	148
Consent	0	0	2	2	1	3	1	5	0	0	1	1	0	0	4	4	12
Consent, Confidentiality or Communication - other	0	0	0	0	1	0	0	1	0	1	0	1	0	2	1	3	5
Diagnosis, failed or delayed	3	2	1	6	8	3	4	15	1	8	2	11	1	0	3	4	36
Cancer - Dx failed or delayed	1	0	0	1	5	2	2	9	0	5	0	5	0	0	1	1	16
Ectopic or other complications of pregnancy	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Pulmonary embolism	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1
Fracture - Dx failed or delayed	1	0	0	1	0	0	1	1	0	1	0	1	0	0	0	0	3
Some other medical condition	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	1
Diagnosis - other	1	2	0	3	2	1	1	4	0	2	2	4	1	0	2	3	14
Financial loss	0	1	2	3	0	0	0	0	1	0	0	1	0	0	0	0	4
Financial Loss	0	1	2	3	0	0	0	0	1	0	0	1	0	0	0	0	4
Patient Information (records, documents, test results, scans)	22	15	13	50	16	25	14	55	15	6	11	32	11	14	9	34	171
Patient's case notes or records	11	7	5	23	12	20	8	40	11	4	8	23	6	8	6	20	106
Electronic Patient Record	8	4	4	16	1	1	3	5	1	1	2	4	4	3	0	7	32
Scans / X-ray images	0	0	0	0	0	3	0	3	1	0	0	1	0	0	0	0	4
Information - other	1	2	3	6	1	0	0	1	1	0	0	1	0	0	0	0	8
Test results / reports	2	2	1	5	2	1	3	6	1	1	1	3	1	3	3	7	21
Infrastructure or resources (staffing, facilities, environment)	65	72	76	213	73	103	98	274	65	64	98	227	89	78	68	235	949
Environmental matters	13	8	22	43	17	11	7	35	12	12	15	39	7	8	8	23	140
Lack of/delayed availability of facilities/equipment/supplies	1	5	0	6	3	5	7	15	5	9	2	16	4	4	1	9	46
Information Technology	8	8	10	26	7	7	5	19	8	7	2	17	5	10	6	21	83
Infrastructure or resources - other	6	8	8	22	4	5	1	10	1	2	3	6	4	3	1	8	46
Adverse events that affect staffing levels	37	43	36	116	42	75	78	195	39	34	76	149	69	53	52	174	634
Labour or Delivery	20	21	31	72	24	18	15	57	7	23	28	58	15	11	8	34	221
Born before arrival	1	0	2	3	0	0	0	0	0	0	1	1	0	0	0	0	4
Cord prolapse	0	0	0	0	0	0	1	1	0	0	1	1	0	0	0	0	2
Elective Caesarean Section	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1
Emergency Caesarean Section	1	2	1	4	1	1	0	2	0	1	0	1	0	0	1	1	8
Difficult delivery	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1
Shoulder dystocia	2	3	2	7	6	1	0	7	3	3	4	10	4	2	0	6	30
Pathological or suspicious CTG or other fetal distress	3	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	3
Unplanned homebirth	1	0	0	1	0	0	1	1	0	0	0	0	0	0	0	0	2
Injury or poor outcome for the mother	3	4	13	20	3	7	3	13	2	12	5	19	7	1	1	9	61
Labour or delivery - other	9	10	11	30	10	7	6	23	1	5	11	17	3	6	3	12	82
Post-partum haemorrhage > 1,000ml	0	2	2	4	4	2	3	9	1	1	6	8	1	1	2	4	25
Pre-eclampsia	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	1
Twin delivery or multiple birth	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	1
Medical device/equipment	8	16	27	51	22	33	27	82	13	16	15	44	20	17	29	66	243
Medical device/equipment	8	16	27	51	22	33	27	82	13	16	15	44	20	17	29	66	243

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Medication	58	83	80	221	63	86	66	215	64	68	48	180	58	52	41	151	767
Administration or supply of a medicine from a clinical area	32	38	41	111	21	49	33	103	34	35	22	91	25	29	26	80	385
Advice	0	0	1	1	1	3	3	7	0	0	0	0	0	0	0	0	8
Monitoring or follow up of medicine use	1	4	1	6	3	1	0	4	0	1	1	2	2	3	0	5	17
Other medication error	4	2	4	10	4	4	5	13	5	2	2	9	5	4	1	10	42
Patient's reaction to Medication	0	1	1	2	0	0	0	0	0	1	0	1	0	0	1	1	4
Preparation of medicines / dispensing in pharmacy	7	11	6	24	8	8	7	23	4	6	3	13	4	5	2	11	71
Medication error during the prescription process	14	27	26	67	26	21	18	65	21	23	20	64	22	11	11	44	240
Implementation of care or ongoing monitoring/review	87	105	86	278	80	86	89	255	93	114	112	319	93	89	76	258	1110
24-hour monitoring of "at risk" mental patients	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Inadequate maintenance of fluids	1	1	0	2	0	1	0	1	0	0	0	0	0	0	0	0	3
Infection control	5	1	4	10	7	8	9	24	4	17	8	29	4	3	3	10	73
Possible delay or failure to Monitor	9	13	11	33	9	16	10	35	8	20	9	37	6	4	4	14	119
Implementation of care or ongoing monitoring - other	7	10	8	25	10	9	13	32	6	11	8	25	7	7	4	18	100
Patient complains of inadequate pain management	0	0	1	1	0	0	1	1	0	0	0	0	0	0	0	0	2
Pressure sore / decubitus ulcer	65	80	61	206	54	52	56	162	75	66	87	228	76	75	65	216	812
Other - please specify in description	1	0	0	1	1	1	0	2	0	1	0	1	0	0	0	0	4
Other	1	0	0	1	1	1	0	2	0	1	0	1	0	0	0	0	4
Security	16	10	17	43	14	15	16	45	10	17	17	44	11	15	19	45	177
Security issue related to Equipment	1	0	0	1	0	0	0	0	1	1	1	3	0	1	0	1	5
Fires, fire alarms and fire risks	0	1	0	1	1	3	1	5	1	2	0	3	0	0	1	1	10
Staff records or information	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	3	3
Security - other	0	0	0	0	0	1	0	1	0	0	1	1	1	2	0	3	5
Security incident related to Premises, Land or Real Estate	11	8	13	32	12	10	8	30	5	10	13	28	7	9	16	32	122
Security incident related to Personal property	4	1	4	9	0	1	7	8	3	4	2	9	3	2	0	5	31
Security issue related to Vehicles	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1
Treatment, procedure	35	35	29	99	34	42	33	109	36	15	38	89	48	38	34	120	417
Arteries and veins	2	0	0	2	1	0	0	1	0	0	2	2	0	0	0	0	5
Transfusion of Blood related problem	7	9	9	25	7	14	11	32	9	3	18	30	18	10	9	37	124
Bones or joints other than skull or spine	0	1	1	2	0	0	0	0	0	0	0	0	0	0	0	0	2
Breast	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	1
Lower digestive tract	0	0	0	0	0	0	0	0	1	0	0	1	0	1	1	2	3
Upper Digestive tract	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1
Eye (OPCS4 - CO1-CO86)	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	3	3
Lower female genital tract	0	0	0	0	0	0	0	0	1	0	0	1	1	0	1	2	3
Upper female genital tract	0	1	0	1	0	0	0	0	1	0	0	1	1	0	0	1	3
Hysterectomy	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2
Infection control	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	2
Male genital organs	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1
Mouth	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1
Treatment, procedure - other	1	2	0	3	0	0	0	0	0	1	0	1	2	0	1	3	7
Skin	6	4	3	13	7	8	4	19	5	3	4	12	7	9	8	24	68
Connected with the management of operations / treatment	17	17	16	50	18	20	18	56	19	8	14	41	15	15	14	44	191
Totals:	595	655	631	1881	609	728	636	1973	557	616	612	1785	602	553	542	1697	7336