



Discharge Grant Scheme Frequently Asked Questions – Patient

1. What is the Discharge Grant Scheme?

Individuals may require support on discharge to regain confidence and independence. The Discharge Grant Scheme promotes personalised care enabling the individual to be in control of how the care is delivered. The Discharge Grant may be used to pay a family member, friend, or private carer to provide the support identified. A Support Plan will be agreed prior to discharge which will identify the individual's support needs and the value of the grant.

2. What happens if I need more care during the period I am paying an informal carer through the Discharge Grant Scheme?

There will be scheduled calls from CHS Healthcare to check how the care is going, if there is an identified change in your condition that requires an increase in the care agreed then an urgent referral will be made to the Local Authority. If you identify a deterioration in your health, you should contact your GP.

3. What do I do if I become unwell?

You will be under the care of your GP so you will need to contact your GP if you become unwell. If it is a medical emergency then you would contact 999.

4. Will I have to pay for my care after this period?

If it is identified that you will require an ongoing package of care to support you then a Care Act Assessment will be carried out to identify your long term care needs by the Local Authority. A Financial Assessment will be completed to identify if you are required to pay or contribute towards the care you will receive.

5. I am in receipt of benefits; will this be affected if I agree to receive the grant to pay an informal carer?

Any benefits that you receive may be affected by this grant, it is your responsibility to advise the Department of Work and Pensions of this additional income.

6. How is the money paid?

The money will be paid directly into your bank account by our payment partner within 5 working days of the Discharge Grant being agreed.

7. How do I complain if I am not happy?



Bath and North East Somerset,
Swindon and Wiltshire Partnership
Working together for your health and care

You can contact the Patient Advice and Complaints Team (PACT) on 0300 200 8844 if you have concerns that BESSW Partnership has not fulfilled its offer of the Discharge Grant Scheme.