

South West Governors' Exchange Network (SWGEN)
The Auditorium, Somerset College, Wellington Road, Taunton
Tuesday 28th November 2017, 10.00 – 3.30pm
Programme

10.00am	1.	Registration and refreshments		
10.30am	2.	Welcome and introductions	Dr Nick Marsden, Chairman, Salisbury NHS Foundation Trust and Dr Peta Foxall, Governor Advisory Committee, NHS Providers	
10.40am	3.	Working in partnership with the Care Quality Commission	Alison Giles and Nikki Evans, Inspection Managers	<i>Presentation and discussion</i>
11.20am	4.	Support on public engagement in STPs at national level	Frances Newell, Head of engagement and communications, NHS England Ashfa Slater, Head of Patient, Public and Carer Voice, NHS Improvement	<i>Presentation and discussion</i>
12.00am	5.	Refreshment Break		
12.15pm	6.	The NHS in a national context with Q&A	Paul Myatt, Policy Advisor – workforce, NHS Providers	<i>Presentation and discussion</i>
1.00pm	7.	Lunch and networking		
1.45pm	8.	Engaging members and the public – example way of working with Q&A	Tremaine Richard-Noel, Service User Governor, Northamptonshire Healthcare NHS FT	<i>Presentation and discussion</i>
2.10pm	9.	Round table – Engaging with members and the public	Dr Peta Foxall, Governor Advisory Committee, NHS Providers	<i>discussion</i>
2.40pm		Refreshment break		
2.55pm	8.	Reflection and action planning	Dr Nick Marsden, Chairman, Salisbury NHS Foundation Trust	
3.20pm	9.	Closing remarks	Dr Nick Marsden, Chairman, Salisbury NHS Foundation Trust and Dr Peta Foxall, Governor Advisory Committee, NHS Providers	
3.30pm	9.	Close		

All documents can be found on:
<http://www.salisbury.nhs.uk/Foundation/Pages/SWGEN.aspx>

Objectives:

- Develop a shared understanding of the changing landscape trusts are operating in
- Understand the Care Quality Commission's new inspection regime and ways they are developing relationships with governors
- Discover the national perspective around support on engagement in Sustainability and Transformation Partnerships (STPs)
- Explore effective approaches to engaging members and the public
- Identify actions to get from where you are to where you like/need to be
- Opportunity for governors in the region to meet one another

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QUALITY LEARNING AND SUPPORT FOR NHS GOVERNORS



GOVERNWELL

SALISBURY NHS FOUNDATION TRUST

Notes of South West Governor Engagement Network Meeting At Taunton Conference Centre, Somerset College Held on Tuesday 22 November 2016

Chairman: Nick Marsden (Chairman of Salisbury NHS Foundation Trust)

40 governors present

ACTION

1. WELCOME FROM NICK MARSDEN

Nick Marsden welcomed all present to the session.

2. INTRODUCTION BY PETA FOX-HALL

Peta Fox-Hall described the work of the NHS Providers Governor Policy Board which was chaired by Nick Marsden and advised NHS Providers on its offer to governors.

3. OVERVIEW BY SAFFRON CORDERY, NHS PROVIDERS

The Chairman welcomed Saffron Cordery who gave an update on the national picture and the following principal points were highlighted –

- Leading politicians believed that 20% cuts in defence and policing budgets had been successfully implemented and that this should be reflected in the approach to the NHS funding.
- The NHS Providers had made a submission in relation to the autumn statement due on 23 November – it had requested that there should be a commission to look at healthcare needs in the period 2020-2040.
- The national deficit for the NHS had been reduced to £648m – the national target was a deficit of £580m.
- The NHS Estate national maintenance backlog was put at £775m.
- 44 sustainability and transformation partnerships were now in place.
- On regulatory, 65 trusts had been assessed by the CQC as requiring improvement and on the Single Oversight Framework 45% of trusts were in segment two of four.
- NHS Providers were highlighting the need to ensure that aspiring chief executives continued to come forward to lead healthcare.
- Change to the GP workforce – the headcount had increased but many more were part time.
- There continued to be concerns about cuts being made to local authority provision (31% over the past five years).
- The NHS in some areas was becoming involved in the delivery of social care for example by employing staff and purchasing beds.

Governors raised issues about the relationship between Delayed Transfers of Care an acute hospital's bed state, the estimated half million pounds that was spent on NHS care in cases where entitlement had not been proven and the flexibility of the agenda for change settlement for local interpretation.

4. ROLE OF THE CARE QUALITY COMMISSION

The Chairman welcomed Amanda Eddington and Tracey Halliday, Inspection Managers from the Care Quality Commission.

A description of the content of the CQC's recent State of Care report was given and governors were reminded of the approach to inspection adopted by the Care Quality Commission in 2013 and the guidance issued by the Commission on engagement with governors.

It was noted that the CQC would be consulting in December on a proposed new inspection framework. There would be annual visits to assess trust's leadership. Inspections would no longer be on the large scale scene between 2013 and 2016 and would focus on a smaller number of core services every three years.

Following the reduction in central funding of the Care Quality Commission, higher registration fees were now being levied on providers.

5. UNDERSTANDING THE CONSTITUTION – PAUL HOWARD

The Chairman welcomed Paul Howard, a former Trust Secretary and now NHS Providers Associate. He highlighted the changes made to the approval of the NHS Foundation Trust Constitutions made by the 2012 Act – detailed approval by NHS Improvement was no longer required. He differentiated foundation trust's constitutions from the NHS constitution for the avoidance of doubt.

Council of Governors represented in the room ranged between less than 20, 20-25 members, 25-30 and 30 plus governors.

A range of definitions of significant transactions were in use. Some Trusts had decided not to set a definition.

It was suggested that the Council of Governors should carry out a self-assessment of their effectiveness.

The governor's term of office (three years) was set by the 2006 Act and it was common for local constitutions to set a limit on the number of times a governor could stand for re-election consecutively.

Non-Executive Directors terms of office were set by the Code of Governance on a comply or explain basis. The guidance in the code was for NED terms of office up to six years with annual re-appointments thereafter.

6. GOVERNOR ENGAGEMENT – YEOVIL DISTRICT HOSPITAL

The Chairman welcomed representatives of Yeovil District Hospital who described their approach to governor engagement within the trust.

The following principal points were made –

- Attendance at the part two board meeting was allowed and was carried out on the basis of a rotation.
- A staff governor attended the Workforce Committee.
- NEDs gave governors updates on relevant topics including the

achievement of hospital objectives.

- There were 8.30 am breakfast sessions hosted by the Chairman.
- Hospital walk rounds included a governor.
- YDH governors had been visiting other nearby trust's council of governors to gain experience.
- The Quality Committee had a rolling programme of reviews based on CQC methodology.

7. CONCLUSION

The Chairman thanked all the contributors, NHS Providers Representatives and Isabel Cardoso for making the event possible. He wished everyone a safe journey home.