



Powered By



FIRST TIME SET-UP GUIDE

Follow the guide to set-up your account and start using your charging stations

- ✓ Download the Clenergy EV app
- ✓ Set-up your account
- ✓ Start charging your vehicle





SET-UP YOUR ACCOUNT

Follow the steps to register your account

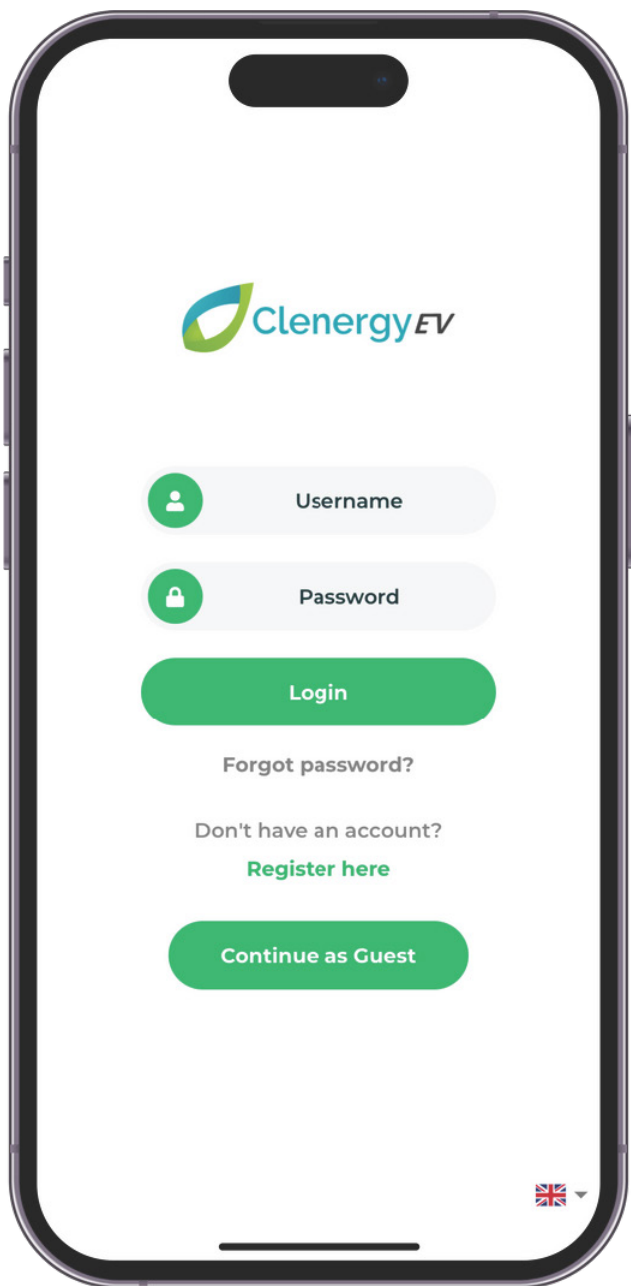
First, you will need to access the Clenergy EV app

Download the Clenergy EV app

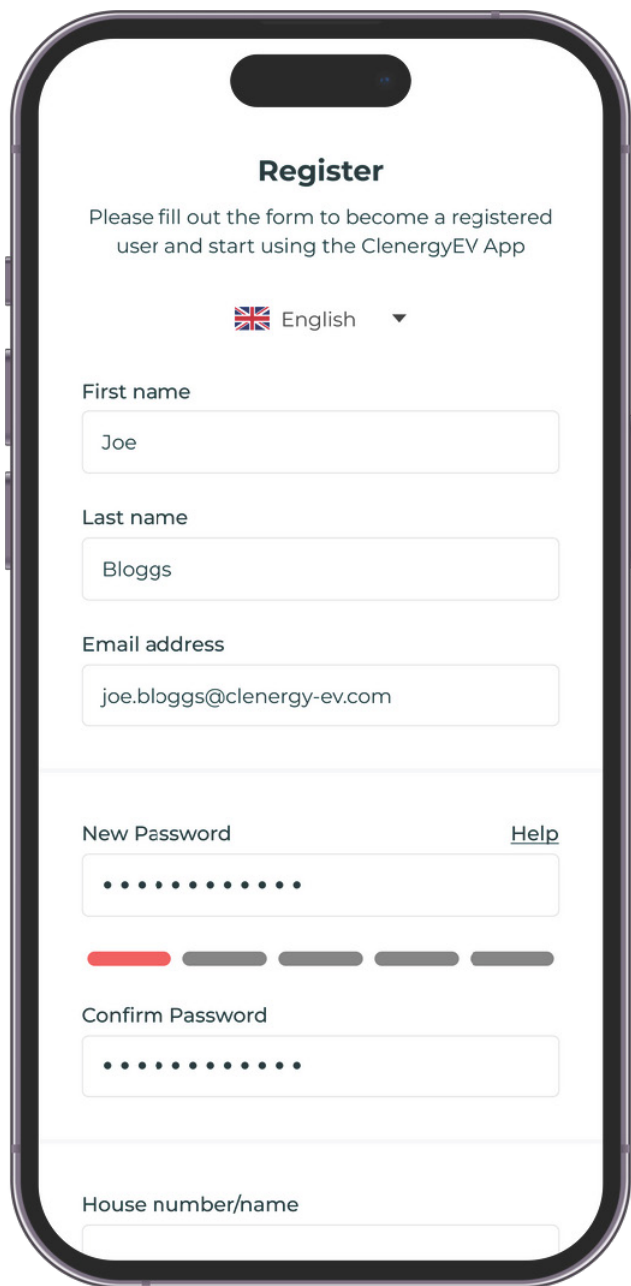


or visit: clenergy.online from any web browser

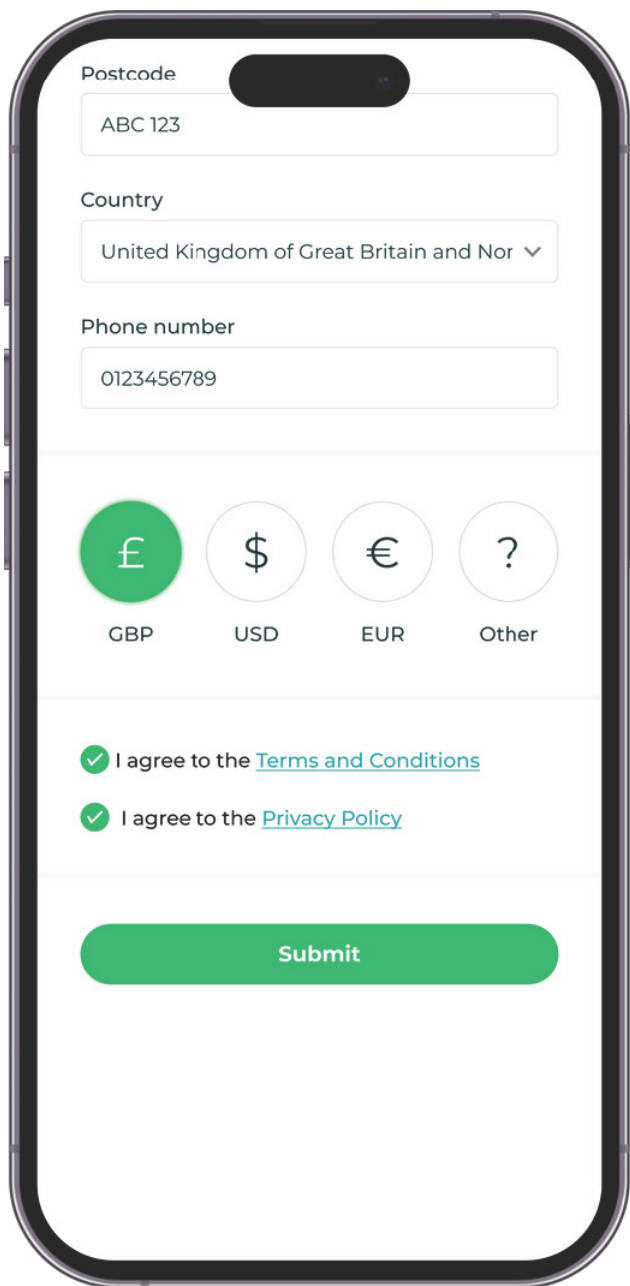
SET-UP YOUR ACCOUNT: Register



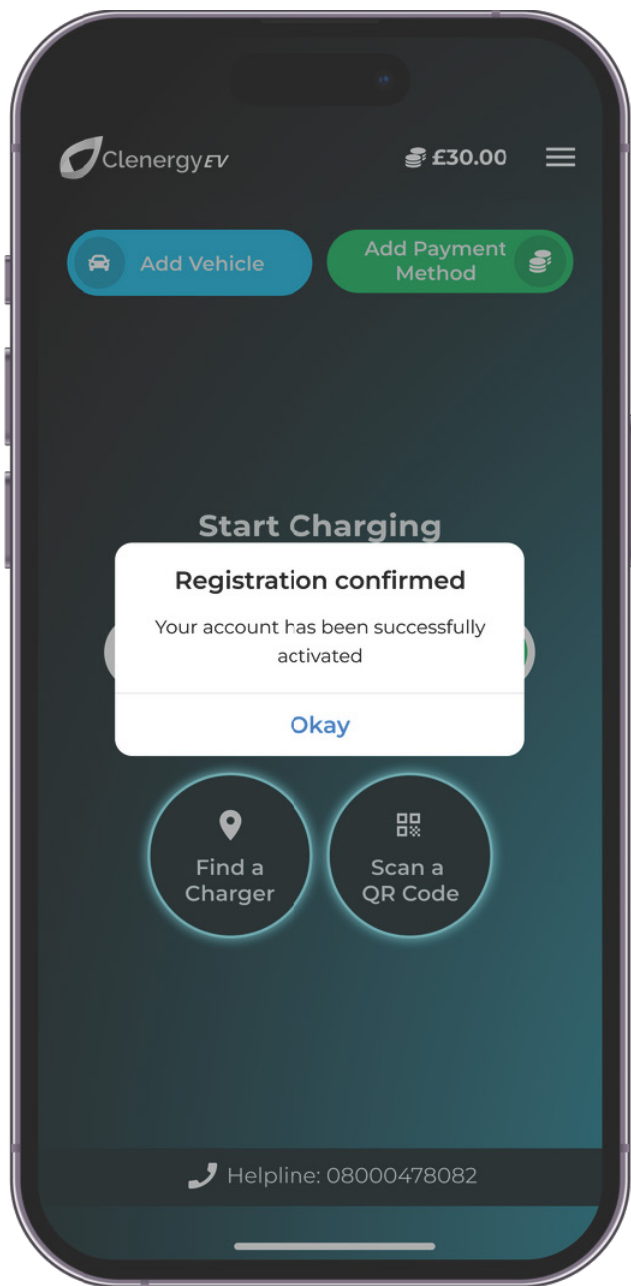
1 Open the Clenergy EV app and tap **Register here**.



2 Fill out the registration form with your details.

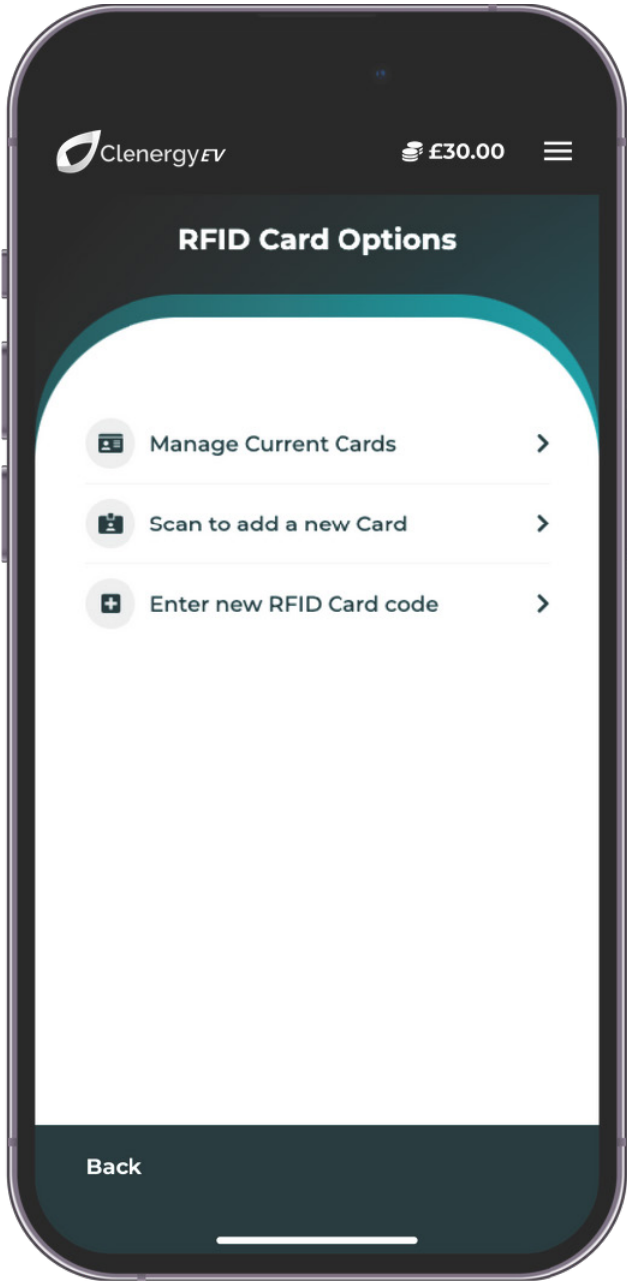
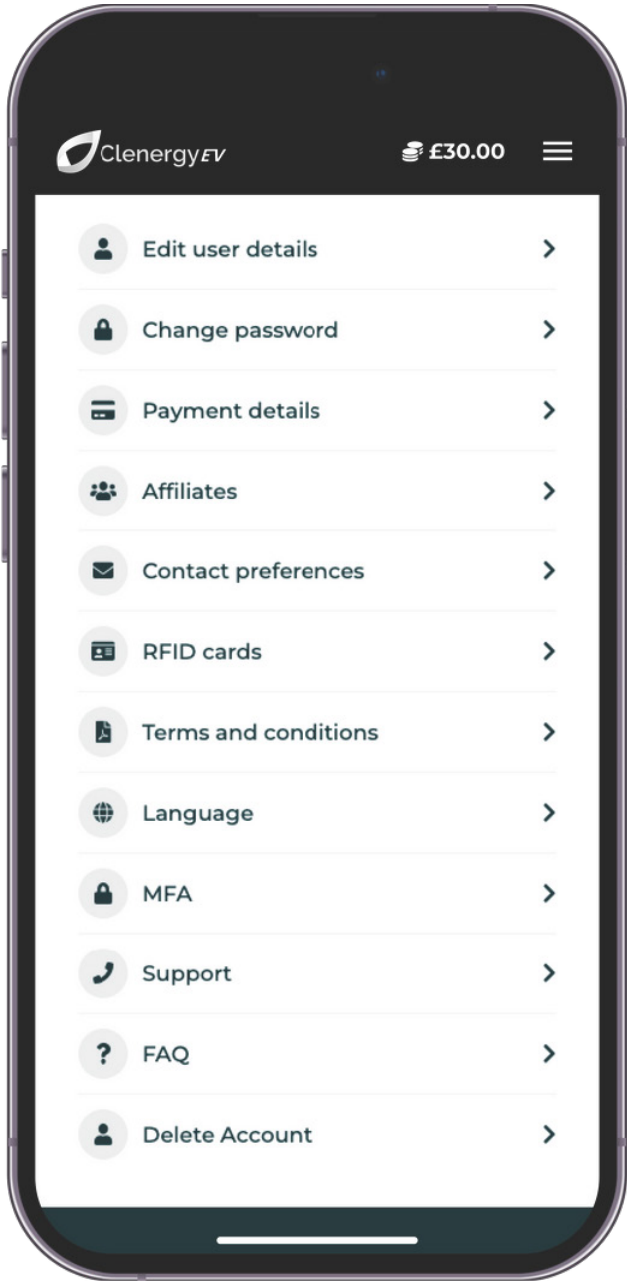
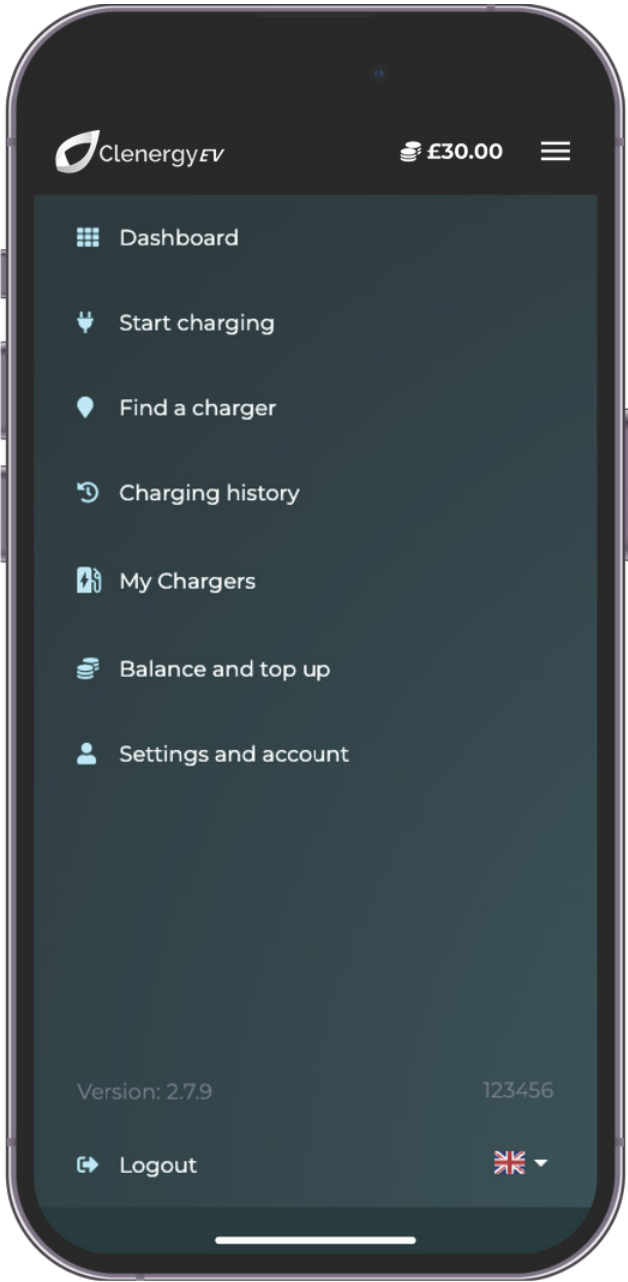


3 Tap **Submit**, and we'll send you an email to confirm your registration.



4 Once confirmed, you'll be able to login and start using the app.

SET-UP YOUR ACCOUNT: RFID Card



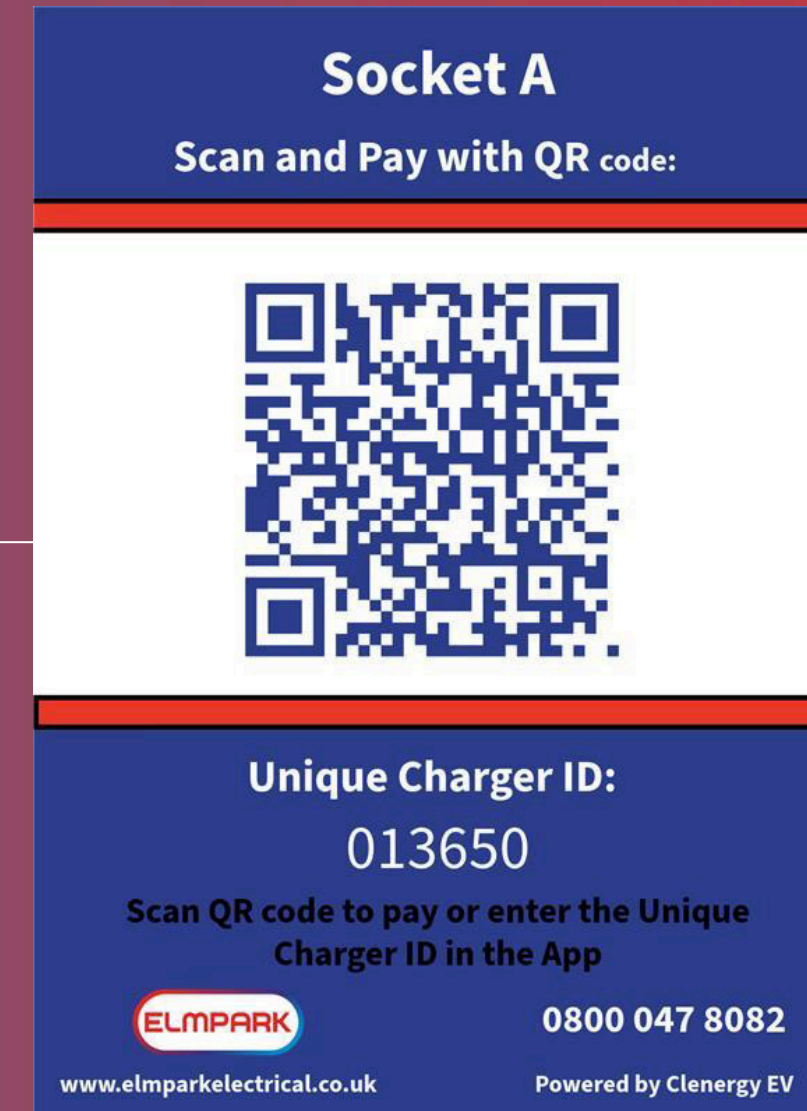
- 1 Open the menu from the top right icon and tap Settings and account.
- 2 Scroll down to the menu items and tap RFID Cards.
- 3 Tap Enter new RFID Card code from the RFID Card Options menu.
- 4 Enter the number displayed on your card or keyfob.



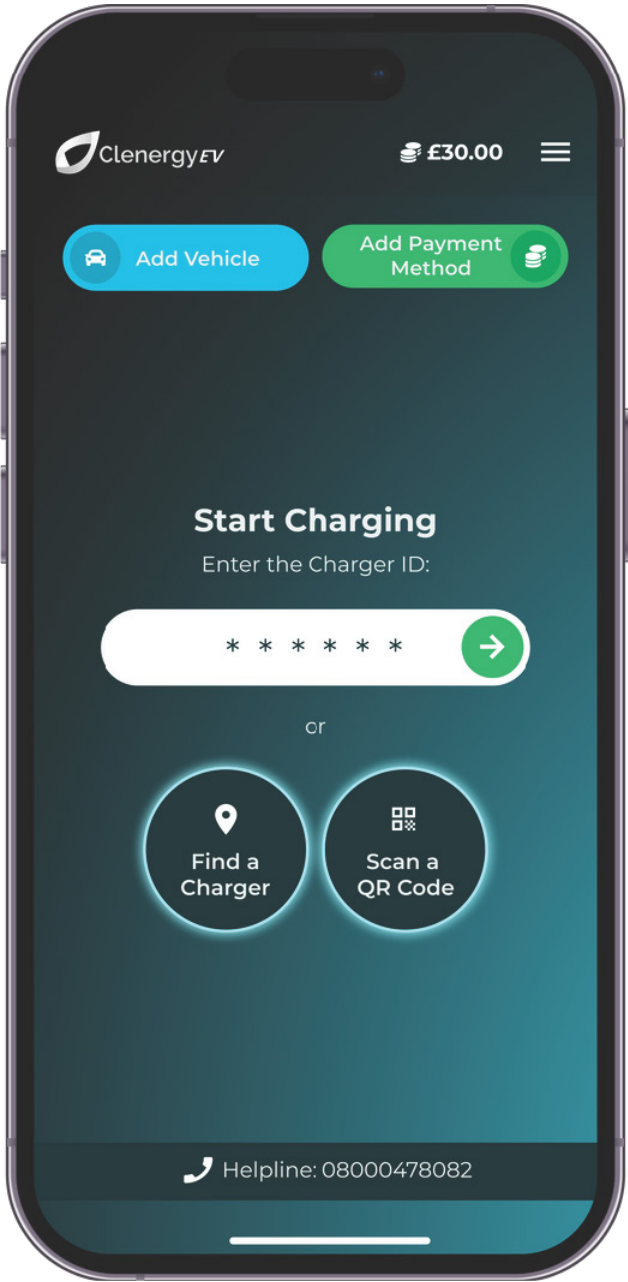
START CHARGING YOUR VEHICLE

Each charge point will have a sticker on it, which includes a Charger ID and QR Code

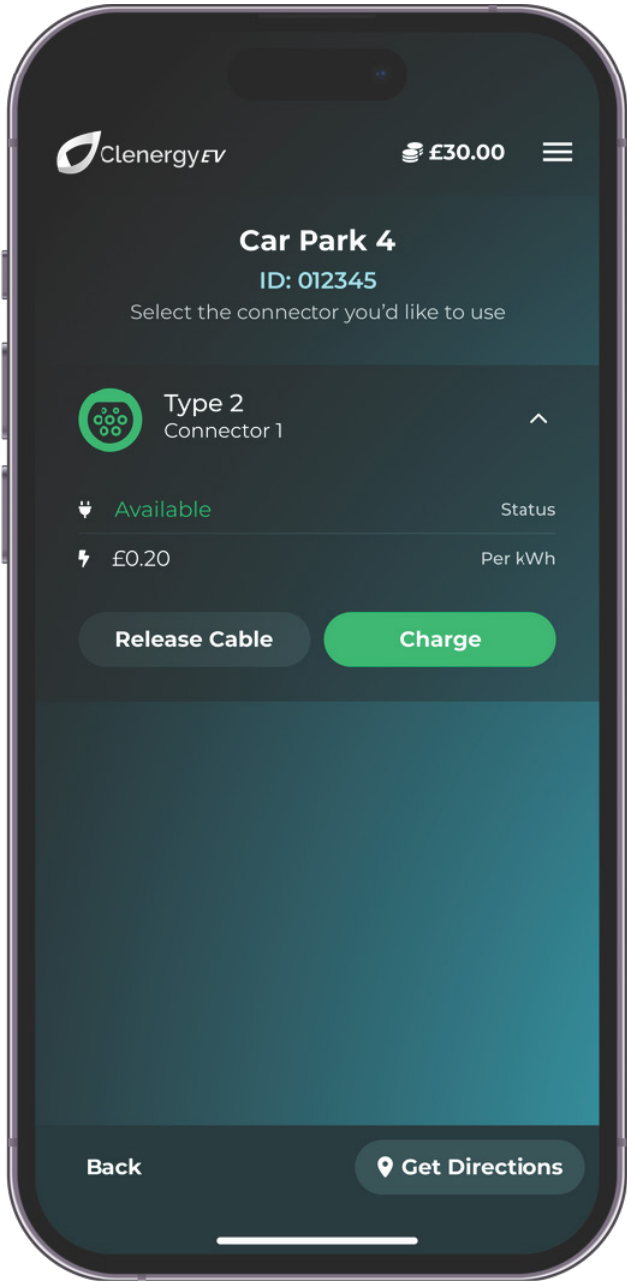
You'll need to use either the ID or the QR Code to locate the charge point on your app



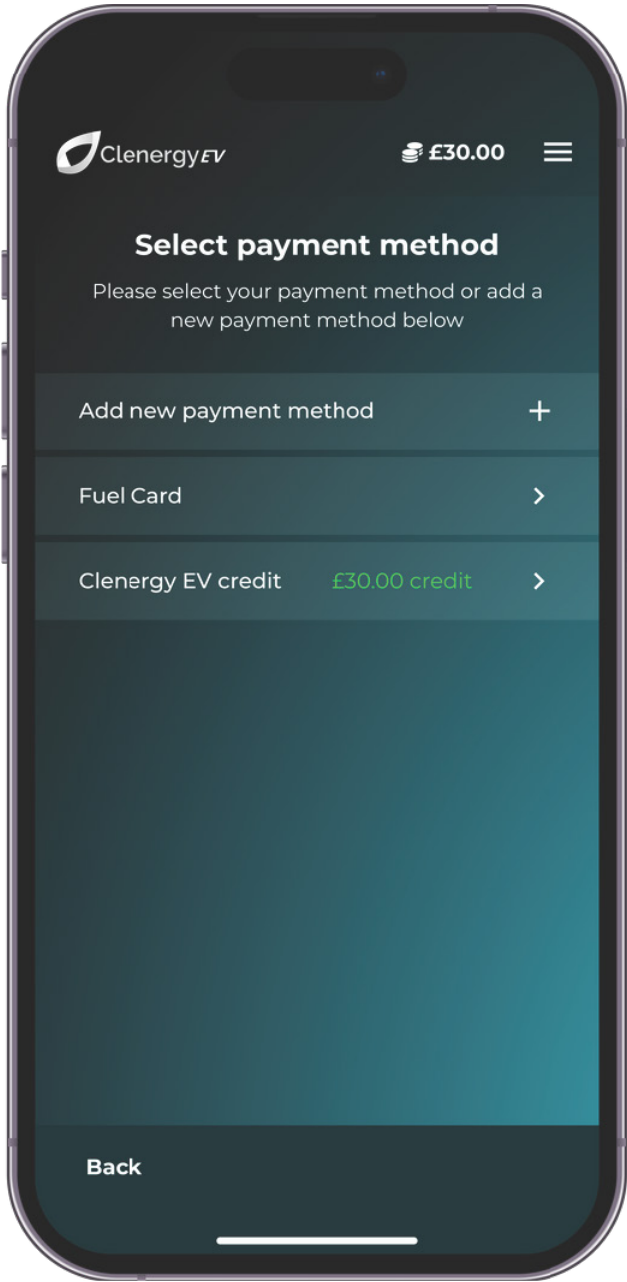
START CHARGING: Locate Charger



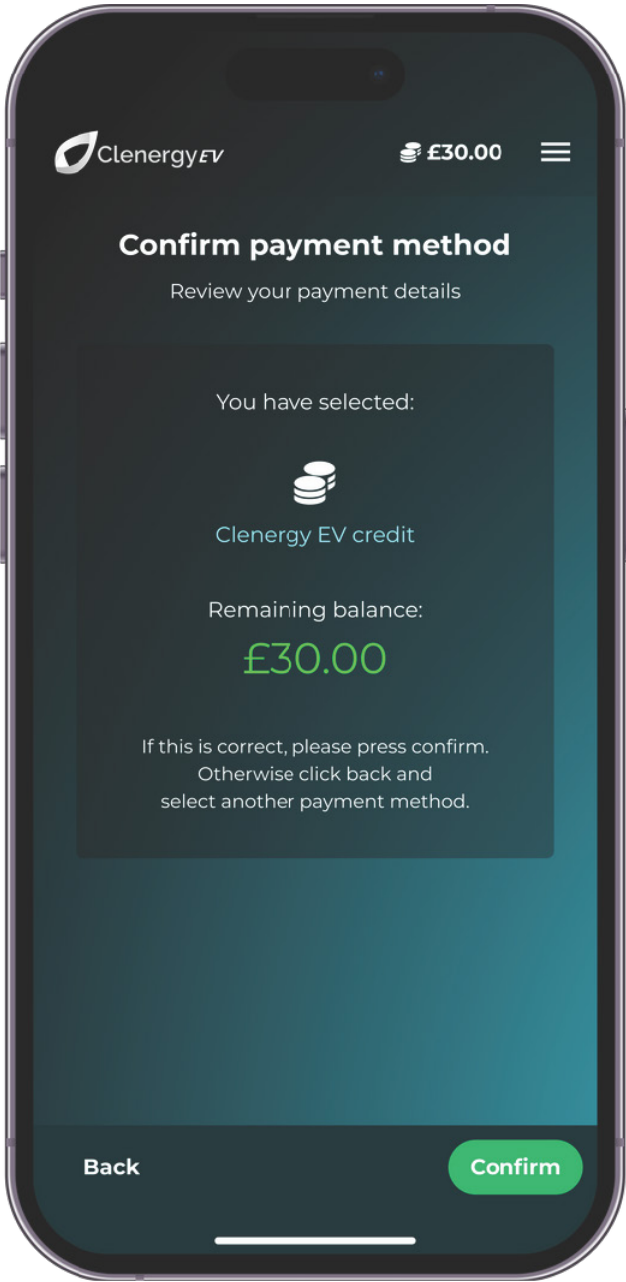
1 Enter the Charger ID or scan the QR code.



2 Select the correct connector and tap **Charge**.

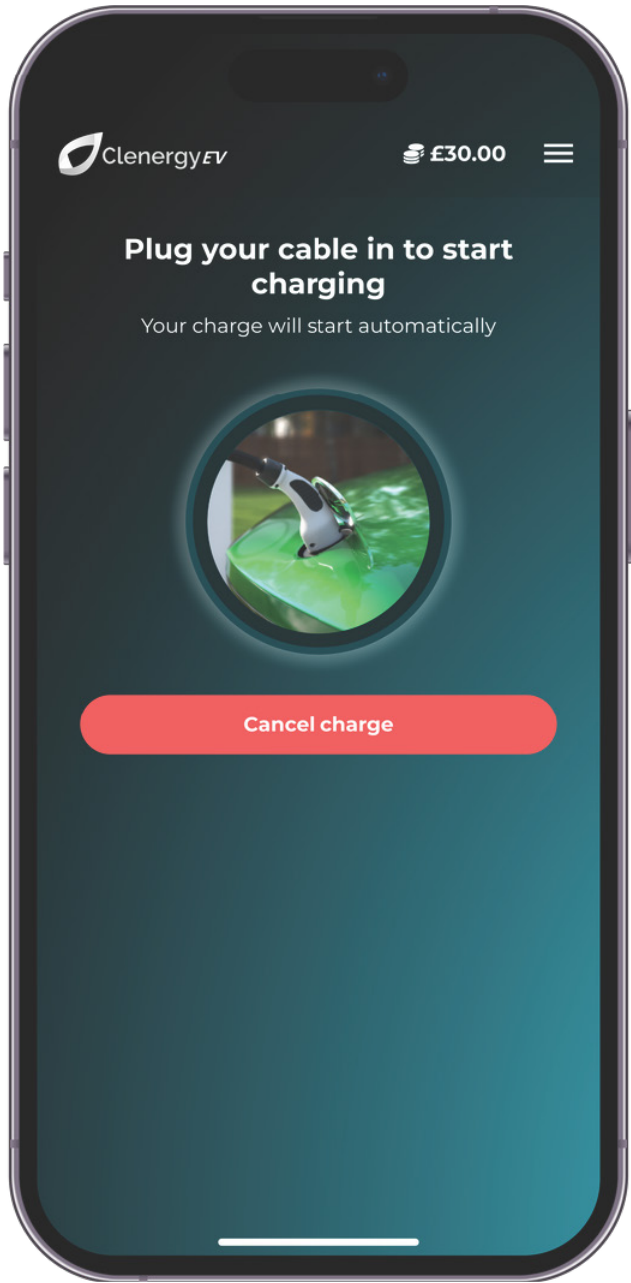


3 Select your preferred method of payment.



4 Review your payment details and tap **Confirm**.

START CHARGING: Charging Details



- 1 Plug in your cable and charging will start automatically.



- 2 Live charge details will be displayed on screen.
Tap **End charging session** as needed.



- 3 Vehicle may pause charging when the battery is full or there is a charging schedule applied.
Tap **End charging session** to finish.



- 4 When the charge is finished, an overview will be displayed.
Tap **Done**.



 24-7 DRIVER SUPPORT

0800 047 8082

