



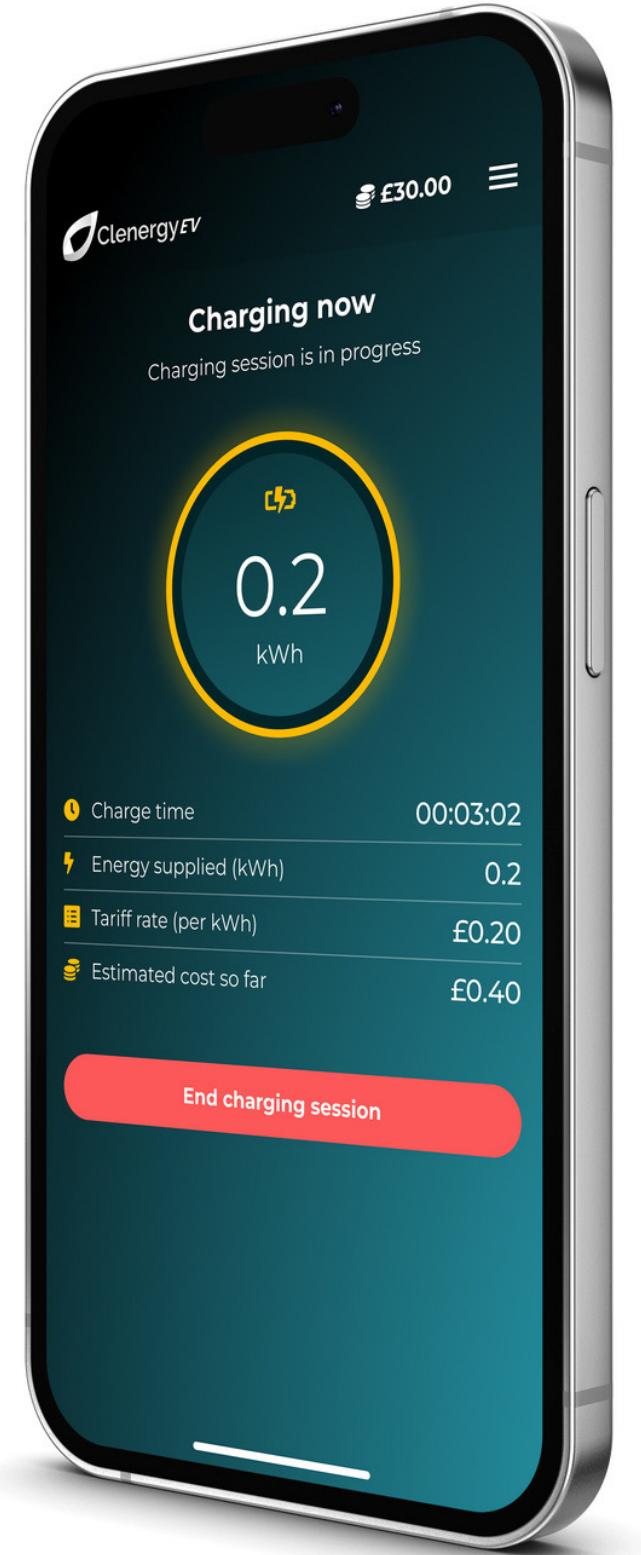
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# FIRST TIME SET-UP GUIDE

Follow the guide to set-up your account and start using your charging stations

- ✓ Download the Clenergy EV app [Download on the App Store](#) [GET IT ON Google Play](#)
- ✓ Set-up your account
- ✓ Start charging your vehicle



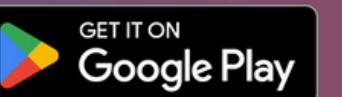
# SET-UP YOUR ACCOUNT

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Follow the steps to register your account

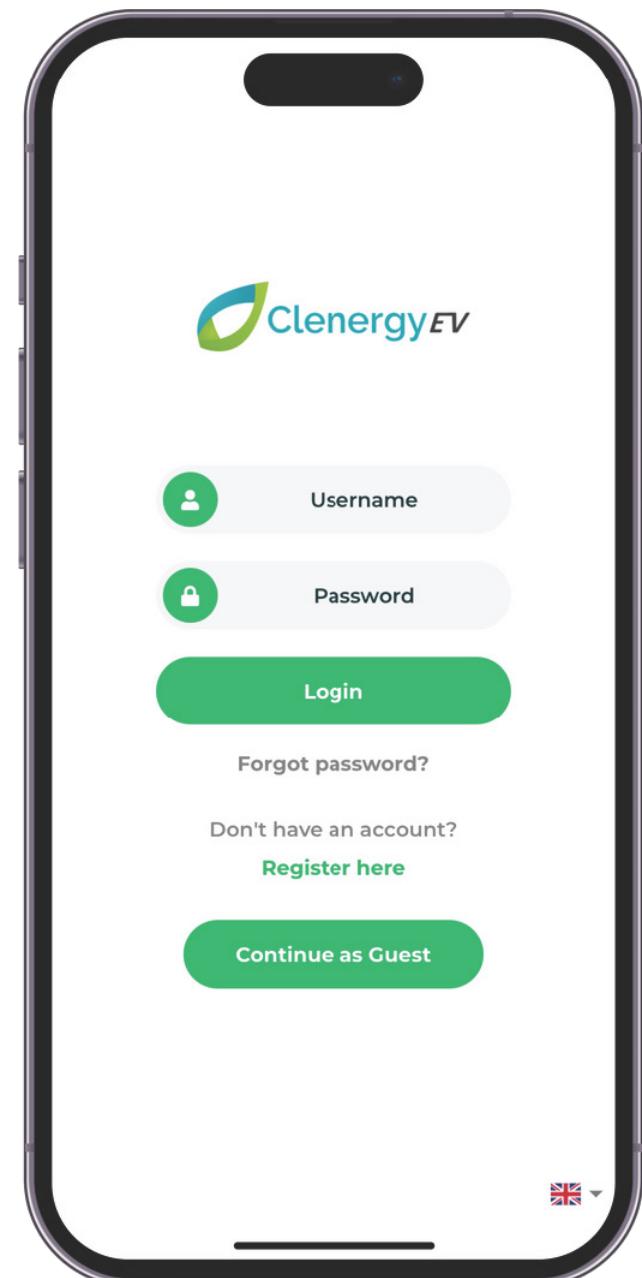
**First, you will need to access the Clenergy EV app**

Download the Clenergy EV app

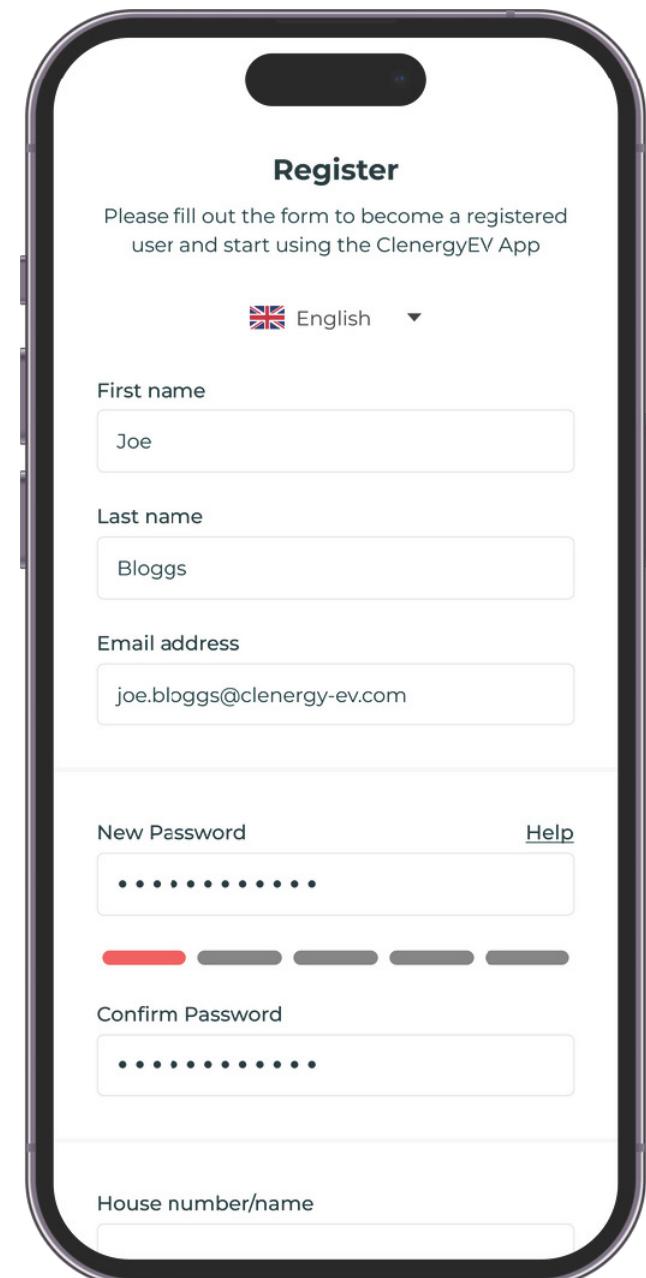


or visit: [clenergy.online](http://clenergy.online) from any web browser

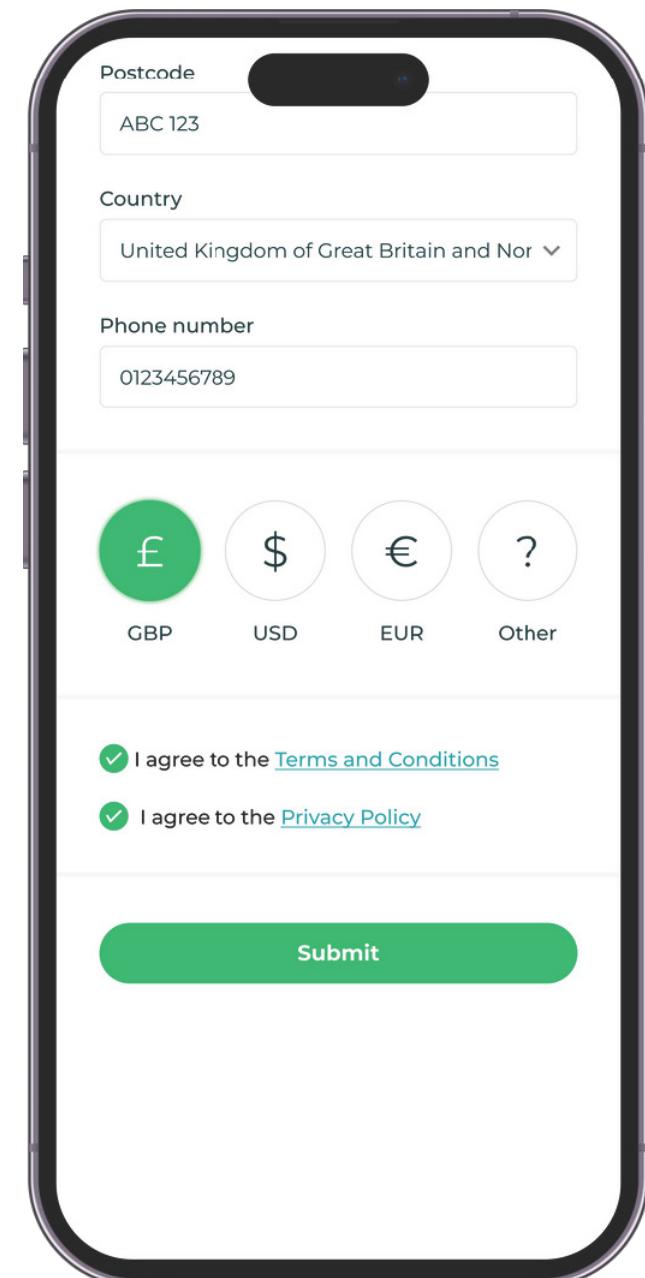
# SET-UP YOUR ACCOUNT: Register



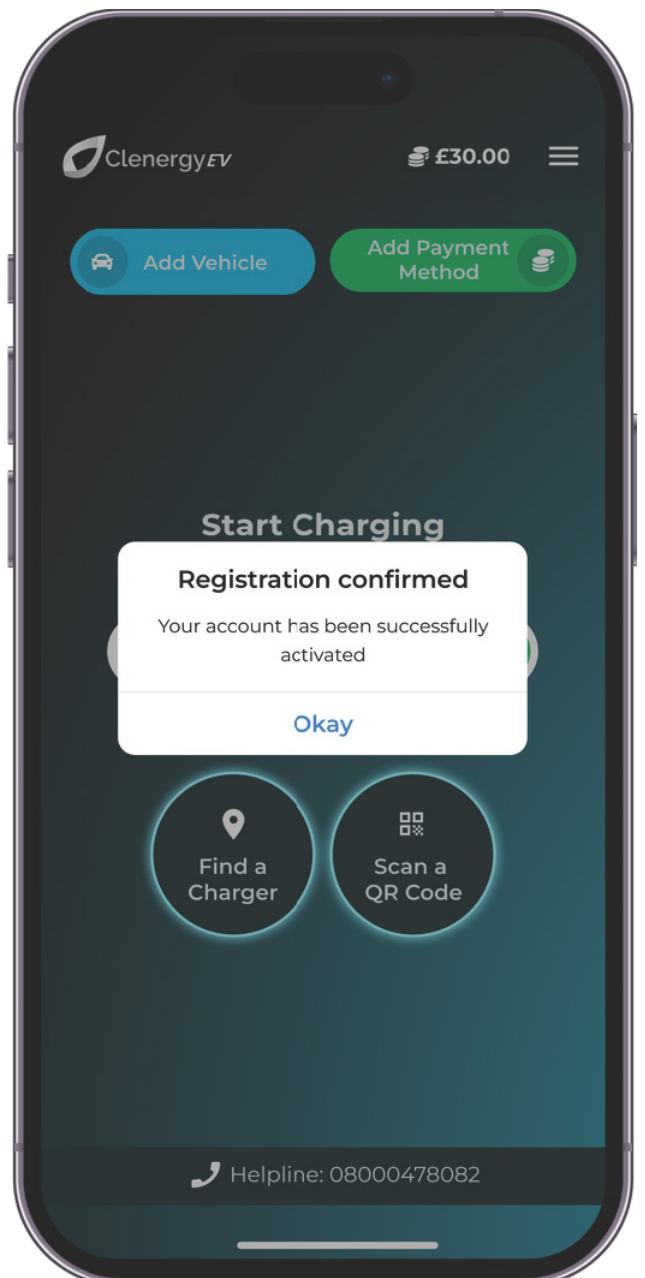
1 Open the Clenergy EV app and tap **Register here**.



2 Fill out the registration form with your details.

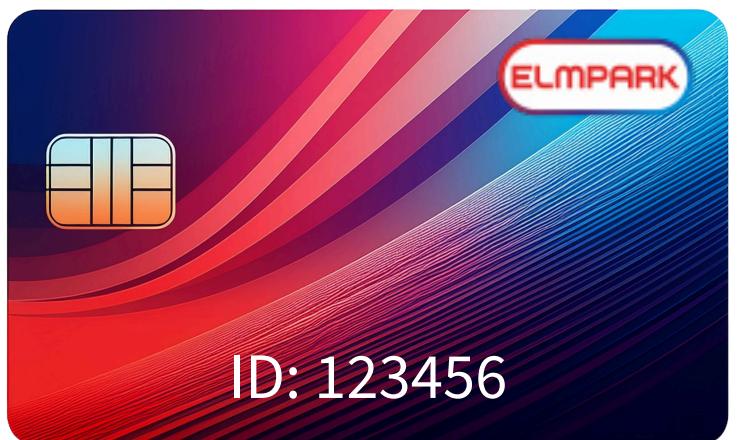
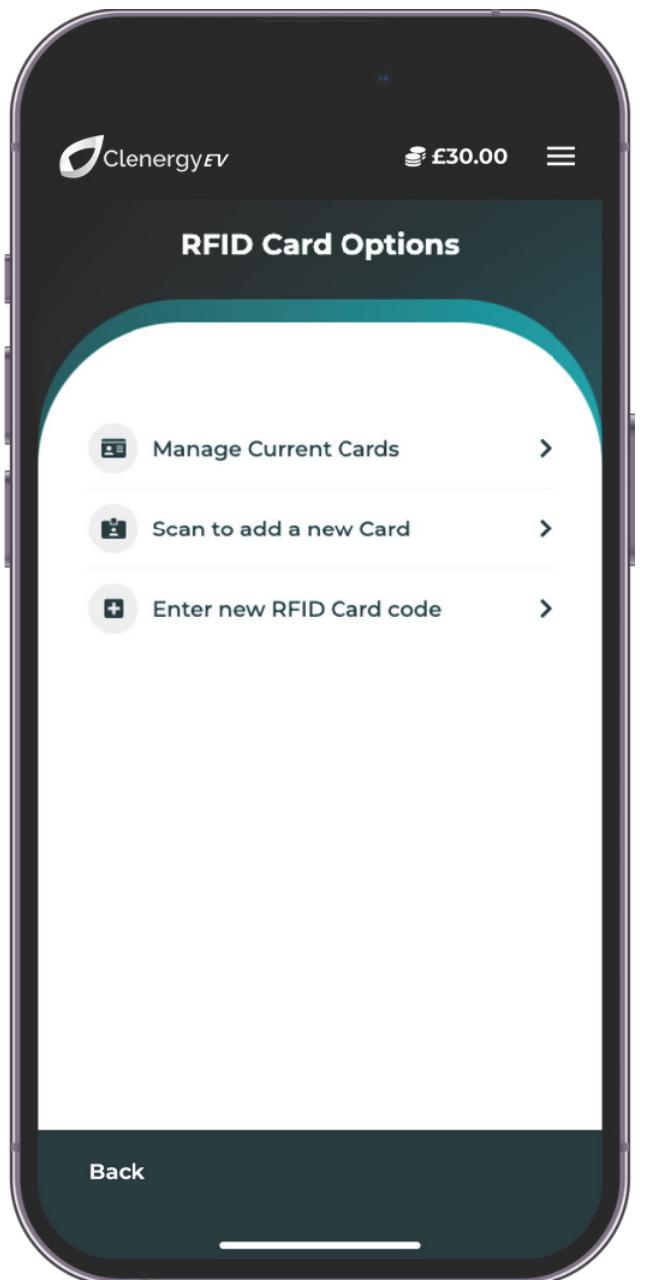
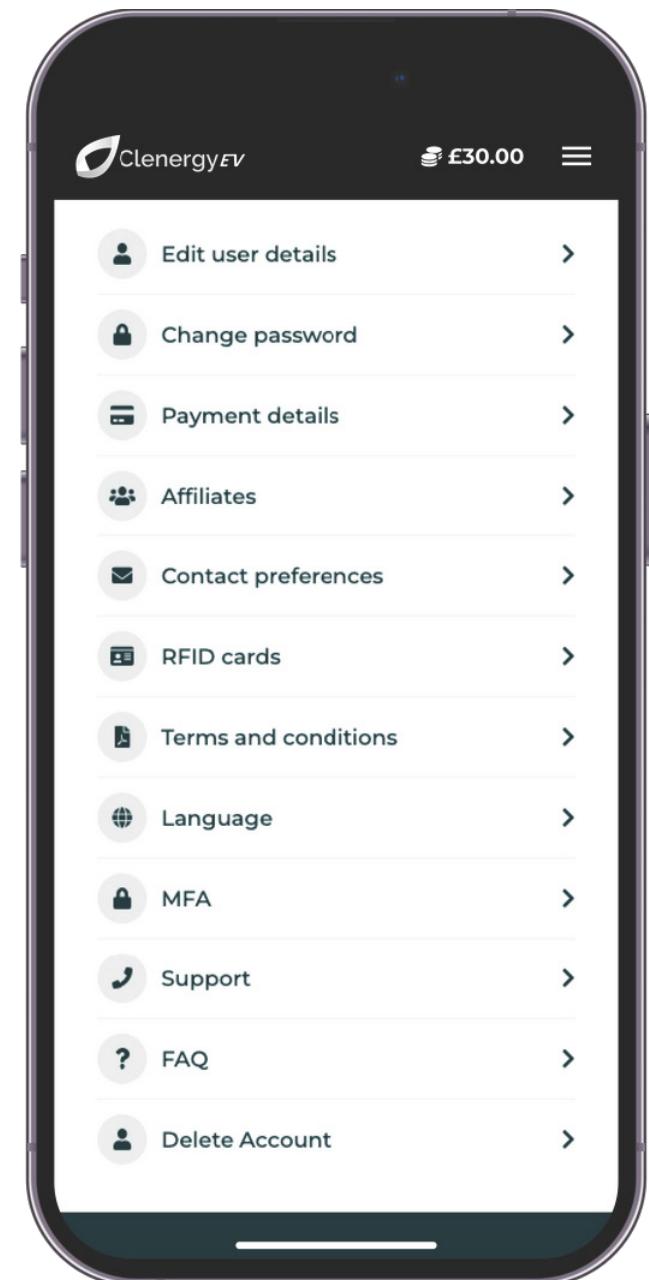
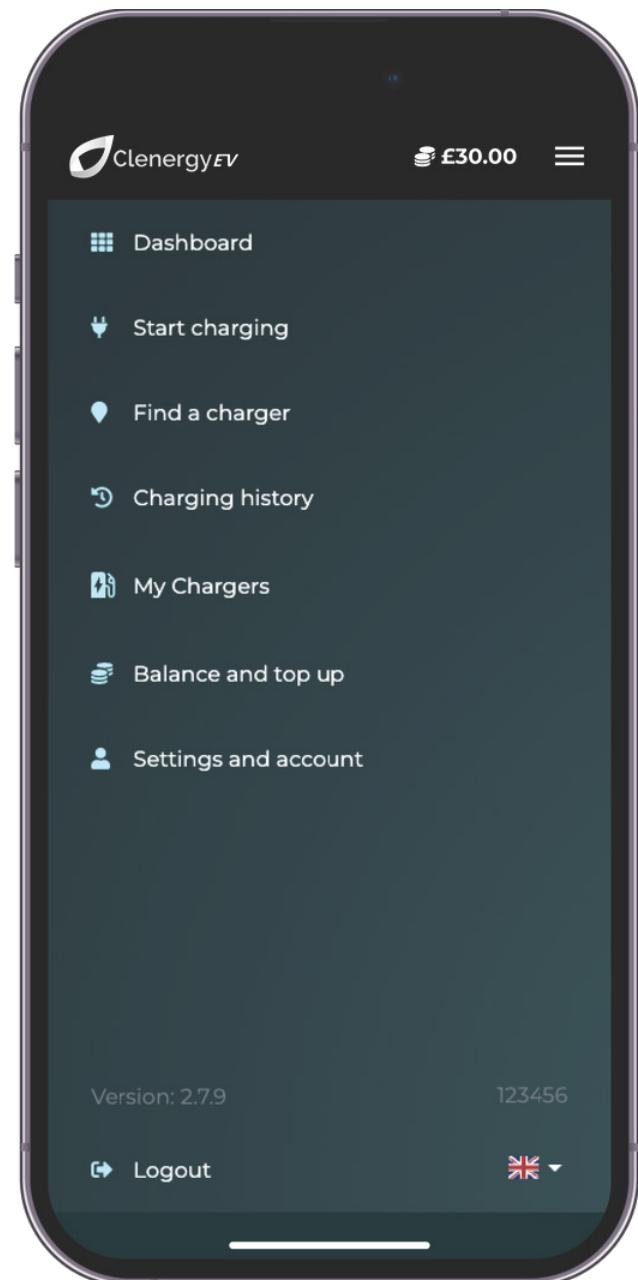


3 Tap **Submit**, and we'll send you an email to confirm your registration.



4 Once confirmed, you'll be able to login and start using the app.

# SET-UP YOUR ACCOUNT: RFID Card



1 Open the menu from the top right icon and tap **Settings and account**.

2 Scroll down to the menu items and tap **RFID Cards**.

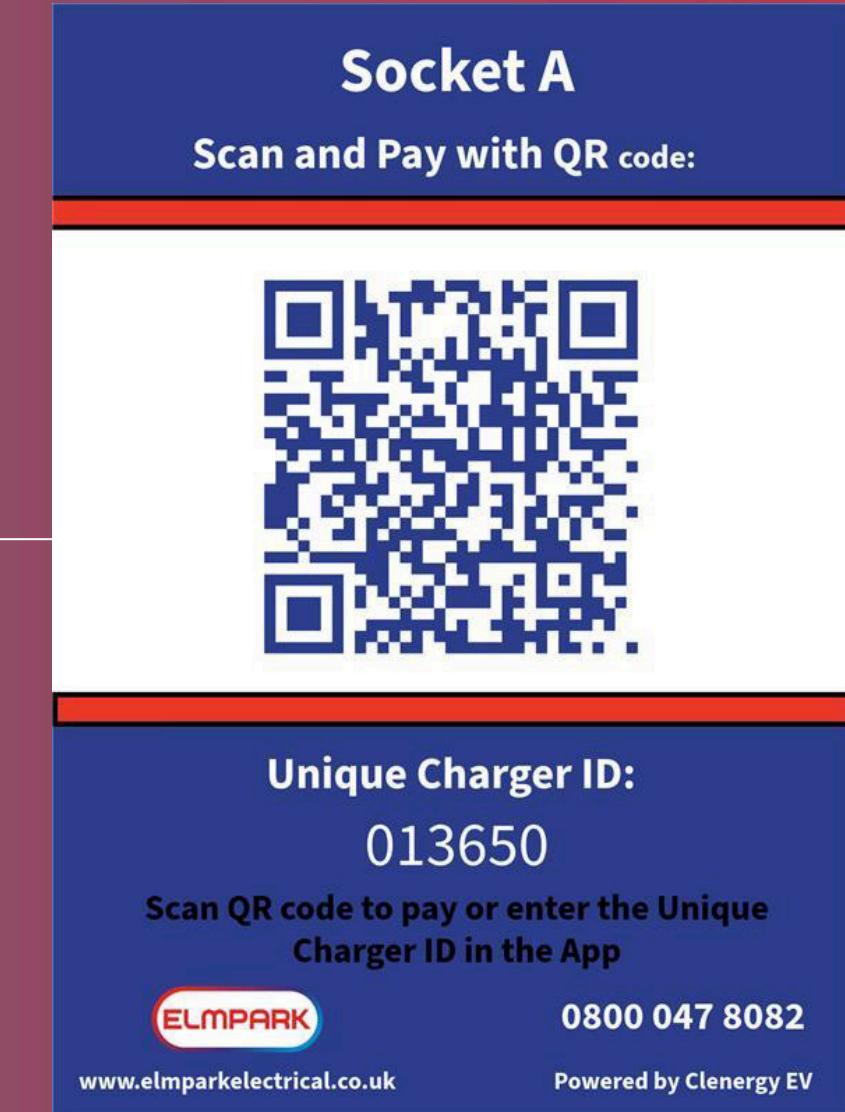
3 Tap **Enter new RFID Card code** from the **RFID Card Options** menu.

4 Enter the number displayed on your card or keyfob.

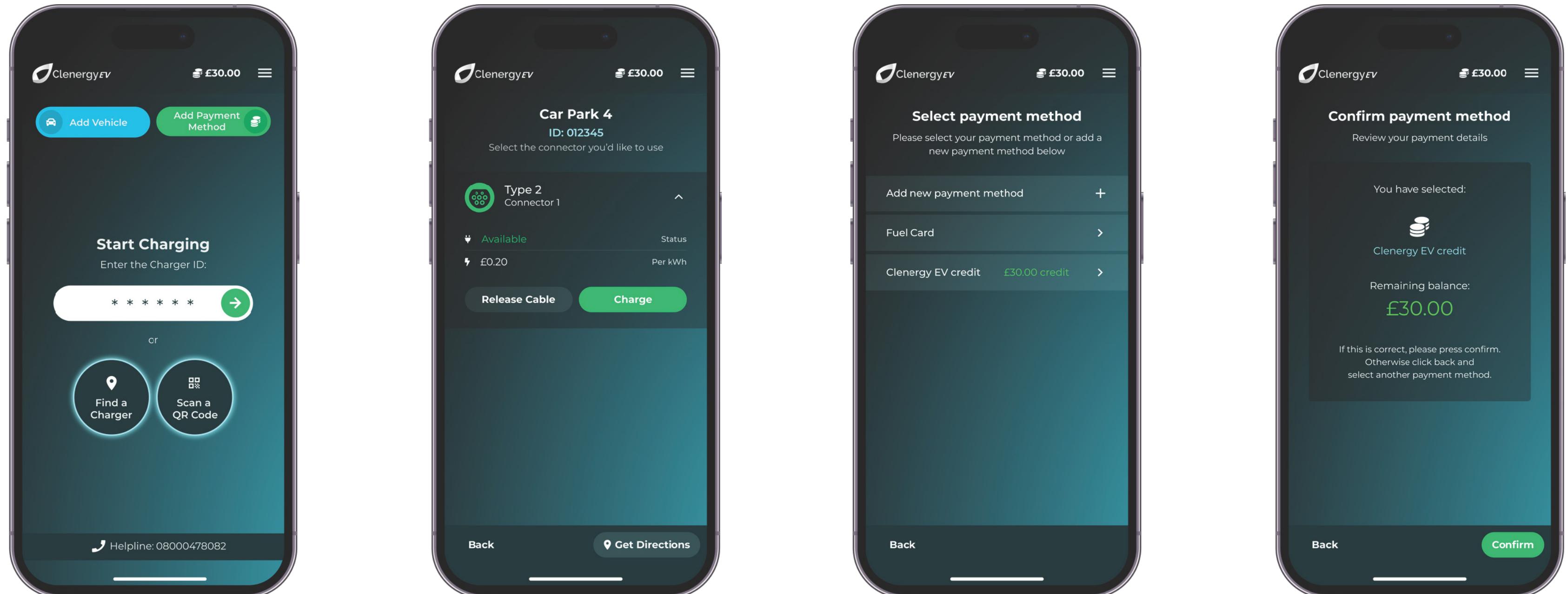
# START CHARGING YOUR VEHICLE

Each charge point will have a sticker on it, which includes a Charger ID and QR Code

You'll need to use either the ID or the QR Code to locate the charge point on your app

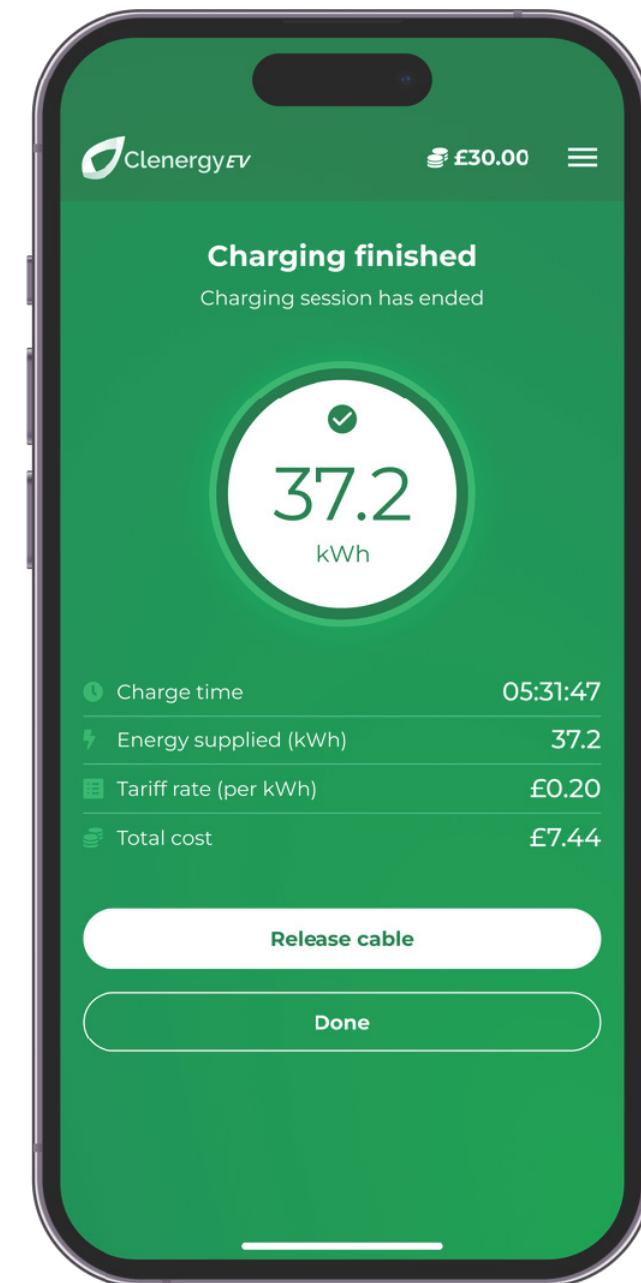
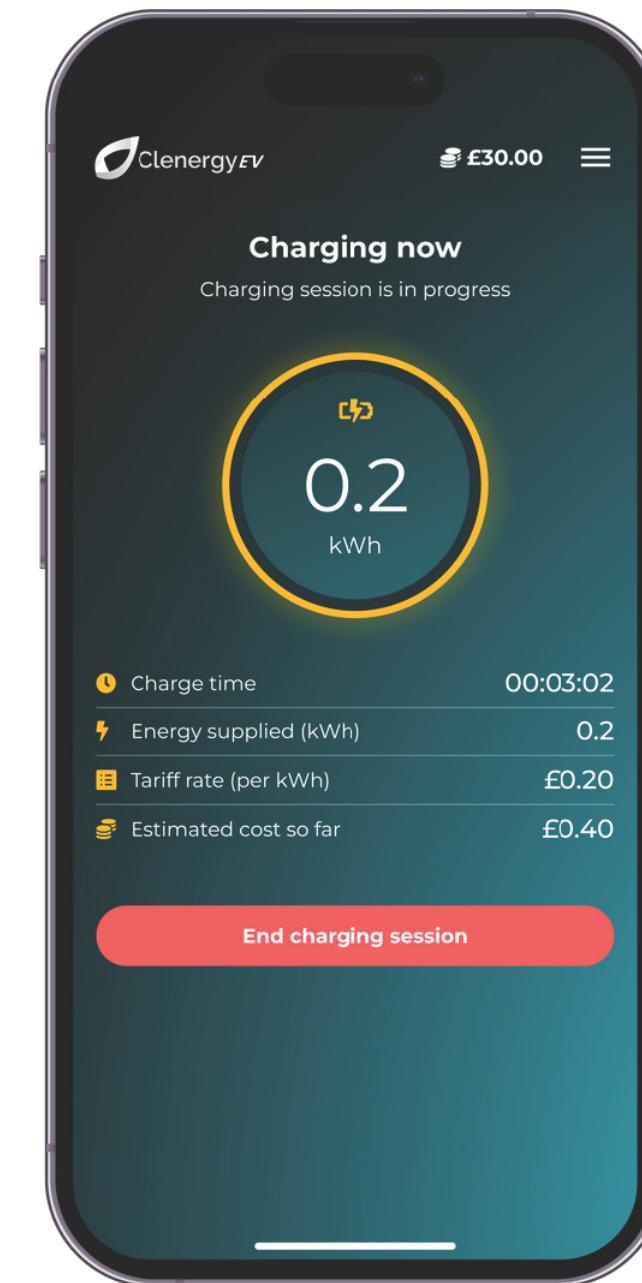
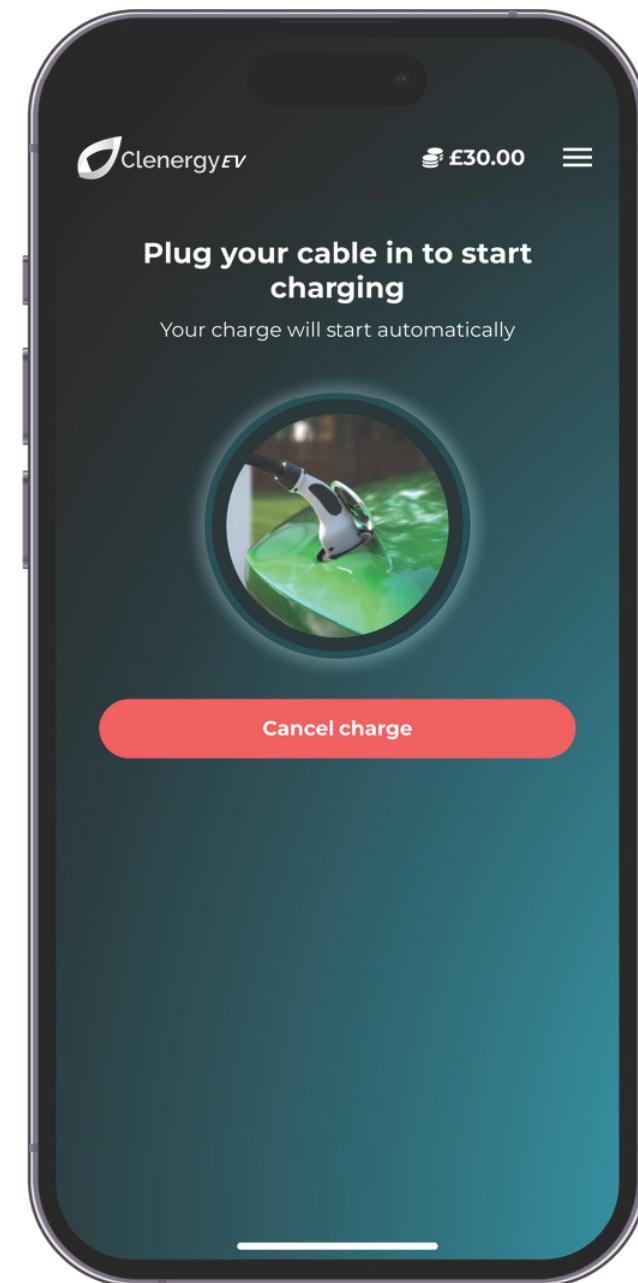


# START CHARGING: Locate Charger



- 1 Enter the Charger ID or scan the QR code.
- 2 Select the correct connector and tap **Charge**.
- 3 Select your preferred method of payment.
- 4 Review your payment details and tap **Confirm**.

# START CHARGING: Charging Details



1 Plug in your cable and charging will start automatically.

2 Live charge details will be displayed on screen. Tap **End charging session** as needed.

3 Vehicle may pause charging when the battery is full or there is a charging schedule applied. Tap **End charging session** to finish.

4 When the charge is finished, an overview will be displayed. Tap **Done**.



24-7 DRIVER SUPPORT

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