

Report to:	Trust Board (Public)	Agenda item:	6
Date of Meeting:	07 March 2019		

Report Title:	Chief Executive's Report			
Status:	Information	Discussion	Assurance	Approval
	Yes			
Prepared by:				
Executive Sponsor (presenting):	Cara Charles-Barks, Chief Executive			
Appendices (list if applicable):	None			

Recommendation:
None

Executive Summary:
<p>This report provides an update for the Trust Board on some of the key issues and developments within this reporting period and covers:</p> <ul style="list-style-type: none"> • Performance – update on current performance • Finance – update on our financial recovery plan • Workforce – update on workforce situation • Novichok Incident – Recognition and Anniversary • CQC Maternity Survey • Celebrating with the NHS Retirement Fellowship Group

Performance

The hospital was extremely busy in January and we failed to deliver the 4 hour performance target, achieving 88.75% which was marginally under our revised target. Our frontline staff provide the very best, safe care that they can under difficult circumstances and our operational managers and support staff continue to work hard to manage the situation.

Despite these challenges, the Trust continued to deliver a strong 18 week referral to treatment target performance of 93.5%. Our diagnostic performance, as predicted, fell just short of the target at 99%, achieving 98.95%. All cancer standards were

achieved, apart from the 62 day target where we achieved 84.1%, against a target of 85%.

It is essential that we continue to provide good quality safe care. We had no reported cases of MRSA bacteraemia in January, but we did have three cases of C Difficile. We continue to focus on infection prevention and control, and our actions for improvement.

Finance

At the beginning of January the Trust submitted a revised control total forecast to NHS Improvement of a £10.6m deficit. The £9.6m year to date deficit reported in December is on track to meet this forecast at the end of the financial year.

The Trust has now opened additional bed capacity for emergency admissions. It has put in place a number of winter resilience schemes to maintain patient flow through the hospital in order to prevent any disruption to elective patient pathways and deliver a reduced waiting list size, when compared to the end of March 2018.

Workforce

We continue to organise recruitment events and campaigns and are currently planning domestic events. We are attending a careers event in Cardiff for Health Science students. Internationally we have developed a healthy pipeline of appointments, with 15 new nurses due to arrive in February and March. We also continue to undertake Skype interviews with international nurses who have already passed the International English Language Testing System (IELTS). We are actively participating in the NHSI 4th Wave Retention Programme for nursing staff and hope to learn from initiatives introduced elsewhere. The Trust's overall sickness absence rate has decreased in the last month to 3.95%, although this is still well above the 3% target, with both long and short term absence decreasing. We continue to focus on specific areas to proactively manage sickness absence with the aim of reducing it back below target to a sustainable level, which is now being helped by our new Head of Occupational Health. Mandatory training and non-medical appraisals are above target, whilst medical appraisals have slipped below the target of 90%, at 88.16%.

Novichok Incident – Recognition and Anniversary

04 March 2019 will mark the one year anniversary of the Major Incident, the longest running incident in NHS history. This milestone will lead to widespread local, national and international media interest. The Trust is facilitating media requests to broadcast on site during the day and will increase its security presence during this time.

This milestone provides us with an opportunity to reflect on the amazing role our staff played in dealing with these unprecedented events.

In the run up to the anniversary and as part of a series of planned staff events as part of our Equality, Diversity and Inclusion programme, we were delighted that Lord Victor Adebawale — CEO of the health and social care charity Turning Point, and

one of the most influential people in the NHS visited the Trust on 25th of February. He visited a number of departments and over 50 members of staff attended a 'town hall' style event where they were able to hear about Victor's experience and ask questions.

CQC Maternity Survey

I am delighted that our Maternity and Neonatal Services team has been nationally recognised by the CQC, in a recent survey. The CQC study showed that many new mothers had a good experience at our Trust. Women who received our maternity services said that they were involved in decisions regarding their care, and had confidence in the staff caring for them.

The study looked at the whole experience of maternity care, and our maternity team scored better than the national average in four areas: antenatal check-ups, labour & birth procedures, care at home after birth and the staff themselves.

The 2018 Maternity Survey is part of a national survey programme run by the CQC to collect feedback on the experiences of people using a range of NHS healthcare services across the country. A total of 180 Salisbury District Hospital maternity service users responded to the survey — a response rate of 61 per cent, higher than the national average of 36.8 per cent. Thanks to every member of the Maternity and Neonatal Services Team for their exceptional performance and for representing the Trust so well.

Celebrating with the NHS Retirement Fellowship Group

Paul Hargreaves, Director of OD and People recently attended the 40th anniversary celebrations of the Salisbury branch of the NHS Retirement Fellowship Group. We have a strong relationship with this valued group, which we're keen to build on further in the future and will be arranging to meet again soon.

Cara Charles-Barks
Chief Executive

